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Alternative formats of this handbook can be made available on request

#### Introduction

Welcome to the Senior Freshman year of your Bachelor in Social Studies (Hons) degree which is placed at level 8 on the National Framework of qualifications (NFQ). We hope you will find it enjoyable and rewarding.

As the timetable is quite full, you will need to be well organised and to keep to deadlines for written work. As this is a professional course, you are required to attend all classes throughout the year.

You should find that more of your classes are interactive this year, and the more you participate, the livelier the year will be for everyone. Please note that Senior Freshman year is the year in which you can sit Scholarship examinations, and we encourage you to consider this option. In recent years, BSS students have been successful in achieving the distinction and rewards of a college scholarship.

This Handbook<sup>1</sup> aims to give you the basic information you need to find your way about the BSS course this year.

You should also check your Student Portal regularly for changes to the timetable.

The School website can be found at: <a href="https://www.tcd.ie/swsp/">https://www.tcd.ie/swsp/</a>

Your timetable can be found at: <a href="https://www.tcd.ie/swsp/timetables/">https://www.tcd.ie/swsp/timetables/</a>

Good luck and enjoy the year.



Dr Joe Whelan

BSS Course Director

<sup>&</sup>lt;sup>1</sup> This Handbook aims to be as accurate as possible, but College Regulations always have primacy over the information contained here

# **Anti-Racist and Anti Discriminatory Statement**

The School of Social Work and Social Policy, as part of Trinity College, the University of Dublin, is committed to fostering an educative environment wherein diversity is welcomed and celebrated, and everyone is treated fairly. This fair treatment must occur regardless of gender, age, race, disability, ethnic origin, religion, sexual orientation, civil status, family status, membership of the Travelling Community, socio-economic status or other attributes and circumstances that must not reduce equality of education provision. In fulfilling this commitment, we aim to not be complacent and to therefore start by acknowledging that racism, systemic inequality, and discrimination exists in our society and that intersecting identities also play a part in this. We fundamentally reject discrimination in all its forms as harmful and wrong and as inconsistent with the mission and values of the University, our School within the University and with the profession of social work which values diversity and inclusion as cornerstones of the profession at all levels.

International Students

We are delighted to welcome International Students to the School of Social Work and

Social Policy at Trinity College Dublin. As Ireland's leading university, we pride ourselves

on being a global research-led university with a diverse and vibrant university

community. The TCD Welcome Guide provides useful information on how we will

support you and guidance on visas, immigration, finance and accommodation which we

hope you find useful. The Trinity Global Experience team invite you to email any

questions you have to the Global Room team at TCDGlobalRoom@tcd.ie or visit the Global

Room's Instagram pages.

Within the School, <u>Dr Susan Flynn</u> is the Director for Global Engagement. We are here for

any queries you have and to help you settle in and navigate your way through your time

in the School. Key resources for international students at Trinity we encourage you to

connect with are:

The Global Room, a welcoming student support hub and event space on campus

for all Trinity students, managed by the International Student Liaison Officer. We

encourage you to visit the space and engage with the lively community there.

The Global Room service is supported by a team of <u>Global Ambassadors</u>, students

trained to help students with a wide range of queries ranging from immigration and

accommodation practicalities to the basics of settling into life in Dublin and at Trinity.

If you are interested in connecting with other TCD offer holders prior to your

arrival, download the Goin' to Trinity where you can connect, ask questions, share

information, and much more, including setting up your own interest groups

Our Vice President for Global Engagement invites you to view her welcome message to

all international students at the links below:

Youtube: <a href="https://www.youtube.com/watch?v=bfyDTM-OadY">https://www.youtube.com/watch?v=bfyDTM-OadY</a>

Bilibili (China): <a href="https://www.bilibili.com/video/BV1wq4y187U1">www.bilibili.com/video/BV1wq4y187U1</a>

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We wish you an enriching experience as an international student here in the School and look forward to engaging with you during your time with us.



Dr. Susan Flynn, Director of Global Engagement <a href="mailto:sflynn7@tcd.ie">sflynn7@tcd.ie</a>



Ms. Erin Paullin, Global Officer (Semester 2) <a href="mailto:Erin.Paullin@tcd.ie">Erin.Paullin@tcd.ie</a>

#### **General Information**

## **Emergency Procedure**

In the event of an emergency, dial Security Services on Extension 1999.

Security Services provide a 24-hour service to the College community, 365 days a year. They are the liaison to the Fire, Garda and Ambulance services and all staff and students are advised to always telephone Extension 1999 (+353 1 896 1999) in case of an emergency.

Should you require any emergency or rescue services on campus, you must contact Security Services. This includes chemical spills, personal injury or first aid assistance.

It is recommended that students save at least one emergency contact in their phone under ICE (In Case of Emergency).

It is also recommended that students download the SafeZone app to access alerts for closures in inclement weather, etc.

#### **Data Protection for Student Data**

Information on Data Protection regarding your student data is available from: <u>Data</u>

Protection for Student Data

#### **Student Feedback and Evaluation**

Student feedback will be gathered through module surveys. Student feedback can also be reported to class representatives or to the BSS Course Director. A flowchart detailing the feedback form system used is contained in Appendix 6. A copy of the form used to track the review and implementation of our feedback at a course level is contained in Appendix 7.

#### **Student Complaint Procedure**

Trinity College Dublin the University of Dublin, is committed to excellence in teaching, research and service provision. The University aims for the highest standards of quality in all its activities. It takes legitimate student complaints seriously and aims to resolve them in a clear, fair and timely manner.

If you have an academic-related problem or complaint you should discuss it first with the lecturer concerned. If you have a complaint that cannot be resolved through discussion with a course lecturer, you should approach the BSS Course Director. If the problem remains, you should consult the Head of School.

General issues to do with the structure or content of the course should be channelled through your student representatives to the BSS Course Director and the BSS Course Committee.

Information about the Trinity College Student Complaints Procedure can be found at: TCD <a href="Student Complaints Procedure">Student Complaints Procedure</a>

#### **Key Campus Locations**

The Programme Office is located at Room 3063 in the Arts Building, Trinity College Dublin. The opening hours are Monday to Friday 09:00-13:00 and 14:00-16:00.

The <u>Trinity Orientation Map</u> and the <u>Searchable Interactive College Map</u> will help you locate lecture rooms, libraries and all the college key services including Academic Registry, College Health, Student Counselling, Trinity Sport, IT Services etc.

IT Services computer rooms are located across campus, with both Windows and Mac computers available. Some rooms are open 24-hours and can be accessed using your Trinity ID card. The 1937 Reading Room contains dedicated facilities for postgraduates. Microsoft 365 applications are installed on all computers and a wider portfolio of specialized software is available in specific rooms. For a complete list of the software available in each room review the software catalogue It is possible to print from any computer in the computer rooms using the TCD Print Anywhere service.

# **Student Supports**

#### **Student Services**

<u>Student Services</u> has developed the handbook (embedded below) outlining the support services provided to undergraduate and postgraduate students. The handbook and further information is available from their website and in the <u>Student Services Handbook</u>.

# **Supports within School of Social Work and Social Policy**

If a student has an issue they should, in the first instance, bring this to the attention of the BSS Course Director. The BSS Course Director will then attempt to resolve the issue or if deemed necessary will bring this to the attention of the BSS course committee.

There are many sources of support and advice available to BSS students. Course-related matters can be discussed, as appropriate, with the BSS Course Director, individual Lecturers, Practice Education Coordinators, Director of Undergraduate Teaching and Learning or the Head of School, all of whom will arrange to meet with students. Another key support is your Class representative and your College Tutor.

## **College Tutor**

All registered undergraduate students are allocated a College Tutor when starting in College. Your Tutor is a member of the academic staff who is appointed to look after the general welfare and developments of all students in his/her care. Your College Tutor can advise you on course choices, study skills, examinations, fees, represent you in academic appeals, in application for 'time off books', readmission, course transfer applications, and any other matter which may require an official response from College. Your College Tutor can also advise you if personal matters impinge on your academic work, and tell you about relevant services and facilities in college. It is helpful to keep your College Tutor informed of any circumstances that may require his / her help at a later stage, especially in relation to examinations. Details of your tutor can be found on your TCD Portal.

**Practice Education Team** 

The practice education team co-ordinates the provision and development of practice-

based education for social work students. They manage the selection, training, and

support of practice teachers for both the Bachelor in Social Studies (BSS) and

MSW/P.Dip.SW programmes. They provide practice teacher training and support

courses; they also offerguidance to tutors and develop initiatives to promote practice

teaching at agency and team levels. Using a reflective learning approach, they prepare

students for placements and help them develop their learning objectives through

scheduled class seminars prior to placement.

**Cluster Leaders** 

In your Senior Freshman year (2nd Year) you will be assigned a Placement Cluster

Leader, who, along with your on-site placement supervisor, is the person primarily

concerned with your progress during the Senior Freshman Placement. Tutorial meetings

will be held with your Cluster Leader and other student group members before and

during the placement.

• These group tutorials aim to:

• promote and support your learning during placement.

• provide a link between practice & academic courses, placement & College

• afford you group support of fellow students.

**Trinity College Dublin Students Union (TCDSU)** 

The Students' Union is run for students by students. The Students' Union website is avital

resource for Trinity students, it has information on accommodation, jobs, campaigns, as

well as information pertaining to education and welfare.

Web: <a href="https://www.tcdsu.org/">https://www.tcdsu.org/</a>

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# **Health and Wellbeing Support**

<u>The Student Counselling Service</u> aims to provide a free, compassionate, inclusive and student-centred mental health service, delivering high quality counselling, preventative supports, and online services in line with the University strategy.

The SCS offers workshops on coping with the challenges of university, online SilverCloud selfhelp programmes, solutions-focused one-to-one counselling, and a range of regular group supports. Student counselling services are available to all registered Trinity students. These services are free, professional, and confidential.

To book an appointment, students can email the service and request a SNAP (Support & Needs Assessment Planning) session, or an urgent appointment if required. Note: the SCS front office is operational during work hours (Mon-Fri, 9am to 5pm); emails sent outside of this timeframe will be received the next working day.

Contact Details Email: <a href="mailto:student-counselling@tcd.ie">student-counselling@tcd.ie</a>

Phone: (01) 896 1407

Website: www.tcd.ie/student-counselling

Location: 3rd floor of 7-9 South Leinster Street

Other Health and Wellbeing services include:

Health Centre	http://www.tcd.ie/collegehealth/
Sport	http://www.tcd.ie/Sport/
Healthy Trinity	http://www.tcd.ie/healthytrinity/
Chaplaincy	http://www.tcd.ie/Chaplaincy/

# **Disability Service**

The Disability Service provides confidential, professional supports for students with disabilities in Trinity. The university is committed to a policy of equal opportunity in education and to ensuring that students with a disability have as complete and equitable access to all facets of College life as can reasonably be provided.

Disabilities can be visible or invisible, but regardless of the nature of yours, the Disability Service is here to help you identify and support your needs during your postgraduate study. These supports are tailored and may differ in form or scope from what was needed at undergraduate level.

Working within the service are a team of professionals with expertise in the field of disability, including disability officers, occupational therapists and an assistive technology officer. As a student registered with the service, a number resources and supports are available to you that will assist you throughout your research and study.

Students requiring disability supports at postgraduate level are required to apply for reasonable accommodations with the Disability Service; to learn more please visit: Reasonable Accommodations Application Process - Trinity disAbility Service | Trinity College Dublin (tcd.ie)

After applying for disability support, students will be invited to meet with a Disability Officer on a one-to-one basis to discuss additional disability supports. Including supports needed during placement. More information on supports is available via <a href="Supports & Resources - Trinity disAbility Service">Supports & Resources - Trinity disAbility Service</a> | Trinity College Dublin (tcd.ie)

Additionally, postgraduates can avail of individual sessions with an occupational therapist who will assist you to develop practical skills and strategies to help you manage your university student life (including balancing wellbeing, research load, and the supervisor-relationship). If you have a disability and need additional support in Trinity, please contact the Disability Service by: Contact info: Email: askds@tcd.ie Phone: 01-896 3111 Website: <a href="www.tcd.ie/disability">www.tcd.ie/disability</a>

# **Professional Learning Education Needs Summary – PLENS**

Students with disabilities on the BSS programme who are registered with the Disability Service and who are in receipt of reasonable accommodations in College should discuss the implications for placement-based learning with their Disability Officer.

If required, they will be issued a Professional Learning Needs Education Needs Summary-PLENS with recommended reasonable accommodations for placement.

Once registered, students must independently choose whether to disclose their disability during practice education placements and whether to utilise any reasonable accommodations. The decision is entirely up to the student, and they will receive no external direction on this matter. Nonetheless, the School of Social Work and Social Policy does endorse disclosure on placements.

Should a student opt to disclose their disability, they can share their Professional Learning Education Needs Summary (PLENS) with the Schools Practice Education Team and their Placement Provider, and this should be done as part of the placement planning process. This will be coordinated with the School's Practice Education Coordinator to ensure compliance with protocols such as data protection and pre-placement meetings.

If a student decides not to disclose their disability, they cannot receive any reasonable accommodations during their volunteering role or placement.

#### **Outline of the PLENS process**

- - **Disability Application Submission** A student applies for reasonable accommodations with the disAbility Service.
- Needs Assessment & Support Level An initial assessment to determine the level of support needed.
- **Level 1: PLENS Overview** For new entrants, encouraging discussions with academics and possibly returning to disAbility Service for more planning.
- Level 2: Detailed Planning
  - Step 1: Detailed assessment and PLENS draft with Disability Officer.
  - Step 2: Collaborate with Placement Coordinator to finalise accommodations

with all parties.



**Accommodations Report & Start** - Create and circulate PLENS report, ensuring GDPR compliance.



**Feedback Loop** - Continuous feedback on placement and PLENS, with possible adjustments.



**Review & Conclusion** - Review meetings leading to the conclusion of the placement.

# **Student Learning Development**

Student Learning Development supports Trinity students reach their academic potential. They offer a range of services including individual appointments, workshops and skills events. These services are designed to develop your skills in areas such as academic writing, self and time management, exams and assessment skills. <a href="http://student-learning.tcd.ie/">http://student-learning.tcd.ie/</a>

# Other academic supports include:

The Library	http://www.tcd.ie/library/
Maths Help Room	http://maths.tcd.ie/outreach/helproom/
Language Learning Centre	http://www.tcd.ie/slscs/clcs/llc/
English for Academic Purposes	https://www.tcd.ie/slscs/english/
Disability Service	http://www.tcd.ie/disability/
Careers Service	http://www.tcd.ie/Careers/

# **Library Facilities**

The School <u>Subject Librarian</u> Caroline Montgomery is a good person to turn to if you get stuck or feel like you could be making more of the Library resources available to you. Subject Librarians run classes, take individual clinics, and can provide hands-on support in finding your reading list and developing your essay structure. Caroline can be contacted via <u>cmontgom@tcd.ie</u> or you can visit her on the 4<sup>th</sup> floor of the Ussher Library.

<u>Group study rooms</u> are available during Library opening hours to registered students in groups of two or more who wish to work together on projects and assignments.

#### **Financial Assistance**

All undergraduate students can apply for financial assistance once they are a registered student. The only exception is a student who enters through HEAR/TAP, as they will receive financial assistance from the Trinity Access Programme. There are a number of different financial assistance schemes which you may qualify for. Further information on these is available via:

Senior Tutor's Office	https://www.tcd.ie/seniortutor/students/postgradua	
	te/financial-assistance/	
Students' Union Welfare Loans	http://www.tcdsu.org/welfare/	
Bursaries/Prizes (Undergraduate)	https://www.tcd.ie/calendar/undergraduate-	
	studies/prizes-and-other-awards.pdf	

# **General Programme Information**

# Staff Members in the School of Social Work and Social Policy

The Staff of the School of Social Work and Social Policy are available to meet with students in person, face to face, online via MS Teams, by phone or by email. To view a complete list of staff members in the School of Social Work and Social Policy please go to: <a href="https://www.tcd.ie/swsp/people/">https://www.tcd.ie/swsp/people/</a>

#### **Course Director**

Title	Name	Email
Director of Bachelor in Social Studies	Dr. Joe Whelan	jwhelan9@tcd.ie

# **BSS Junior Freshman Coordinator**

Title	Name	Email
BSS Junior Freshman (Year 1) Coordinator	Dr. Leigh-Ann Sweeney	sweenele@tcd.ie

#### **Professional Staff**

Title	Name	Email
Executive Officer BSS Years 1 & 2 i.e. Junior and Senior	Mairead Pascoe	pascoem@tcd.ie
Freshman		
Senior Executive Officer BSS Years 3 & 4 i.e. Junior and Senior Sophister	Mairead Pascoe	pascoem@tcd.ie

#### **Head of School**

Title	Name	Email
Head of School of Social Work and Social Policy	Dr. Catherine Conlon	conlonce@tcd.ie

# **Director of Undergraduate and Learning (Undergraduate)**

Title	Name	Email
Director of		
Undergraduate Teaching	Dr. Philip Curry	pcurry@tcd.ie
& Learning		

# **School Practice Education Team**

Title	Name	Email
Practice Learning Development and	Dr. Sinead Whiting	Sinead.Whiting@tcd.ie
Placement Co-ordinators	Ms Nuala Crosse	<u>crosseon@tcd.ie</u>
	Dr. Erna O'Connor (On Sabbatical during Semester 1)	Erna.OConnor@tcd.ie
Executive Officer Practice Education	Ms Jen Kelly	Swpractice.ed@tcd.ie

# School Office Location and Opening Hours

Address: School of Social Work & Social Policy Room 3063, Arts Building, Trinity College Dublin. Dublin 2	Opening Hours: Monday – Friday 9am – 4pm Closed 1pm – 2pm
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#### **Course Committee**

The BSS Programme is overseen by a course committee composed as follows:

- BSS Course Director, Dr Joe Whelan (Chairperson)
- Head of School, Dr Catherine Conlon
- Director of Teaching & Learning (Undergraduate), Dr Philip Curry
- BSS Junior Freshman (Year 1) Coordinator, Dr Leigh-Ann Sweeney
- Assistant Professor in Social Work & Practice Education Coordinator, Dr Erna O Connor (Semester 2 only)
- Assistant Professor in Social Work & Practice Education
   Coordinator, Dr Sinead Whiting
- Social Work lecturing staff
- Social Policy lecturing representative
- Social Work tutor representative
- External lecturer representative
- Student representatives (BSS Years 1-4)

#### Staff - Student Liaison

In addition to student representation on course committees, there will be regular staff- student liaison through our open-door policy for all students, the class representative system and additional scheduled meetings as required to discuss matters of mutual interest or concern.

#### **BSS Student Representatives**

Position	Name	
BSS Junior Freshman (Year 1)	Jonathan Balfe <u>jbalfe@tcd.ie</u>	
BSS Senior Freshman (Year 2)	Charlotte Orme corme@tcd.ie	
BSS Junior Sophister (Year 3)	Cian Maguire maguic18@tcd.ie	
BSS Senior Sophister (Year 4)	Megan Cavaliere <u>cavaliem@tcd.ie</u> and Alice	
	Rowe <u>alrowe@tcd.ie</u>	
Undergraduate School	Jude Holland-Phelan hollanju@tcd.ie	
Convenor		

#### **Bachelor in Social Studies Practice Panel**

A Practice Panel exists, consisting of experienced practitioners with a commitment to practice teaching. The panel members review learning agreements, practice teacher reports and projects submitted by students with a view to providing advice to the course team both on the maintenance of standards in relation to placement performance with reference to the CORU Domains of Proficiency and on the quality of practice teaching and practice teachers' reports.

The Practice Panel present their report to the Course Director(s), the Practice Education Coordinators and course team. Decisions regarding suggested changes are discussed and approved at the next BSS Course Committee meeting. Programme changes are discussed at tutor meetings, Practice Teacher training and outlined to students in the Preparation for Placement modules. The Practice Panel's annual report is made available to the External Examiner.

The Practice Panel 2024/25 members are:

- Shauna Heron, TUSLA, Child and Family Agency
- Renee Summers, Social Work Dept, National Rehabilitation Hospital
- Michelle Richardson, The Probation Service

# **External Examiner**

Professor Ciaran Murphy, Edge Hill University. Bio available <a href="https://research.edgehill.ac.uk/en/persons/ciaran-murphy">https://research.edgehill.ac.uk/en/persons/ciaran-murphy</a>

**Overview of the Bachelor in Social Studies Degree (BSS)** 

Regulatory Body - Health and Social Care Professionals Council/ Social Workers

**Registration Board (CORU)** 

In accordance with Irish statutory regulations this Bachelor in Social Studies Programme

is reviewed and approved by the national regulatory body for health and social care

professionals (CORU). The academic and practice curricula are designed anddelivered in

accordance with the CORU Criteria and Standards of Proficiency for Social Work

Education and Training Programmes as specified in relation to the following domains:

Domain 1:

Professional autonomy and accountability

Domain 2:

Communication, Collaborative Practice and Teamworking

Domain 3:

Safety and Quality

Domain 4:

Professional Development Domain

Domain 5:

Professional Knowledge and Skills(www.coru.ie)

**Aims and Objectives of BSS** 

The BSS programme aims to provide students with the necessary knowledge, skills and

value base to enter social work as competent beginning practitioners, to work

professionally and accountably with service users and colleagues in diverse settings, and

to use the guidance and support of senior colleagues effectively.

BSS graduates are not finished social workers but rather - in the language of Trinity's

conferring ceremony - at the commencement of their professional careers. New

graduates begin a process of continuing education, and their professional development

will depend on commitment to continuing practice, training, up-to-date reading, post-

qualifying study and research.

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## **Knowledge Base**

Social workers need a knowledge base from which to formulate, practise and critically review a variety of social interventions into the lives of service users. Students need to understand multiple factors which may impact on service users, influencing their health, circumstances, behaviour, perceptions and resilience. Such understanding derives from social work and the social sciences.

In social work theory courses, skills workshops, placement experience and tutorials, students enhance their self-knowledge, gain understanding of the principles, theories and methods of social work intervention, and develop their practice competence.

In psychology, sociology and applied social work courses, students become familiar with theories of human growth and development, behaviour, cognition, responses to stress and to social support, social interaction, and group processes.

Social policy, sociology, law, economics, and politics courses provide frameworks for understanding social-structural forces acting on individuals, families, communities and welfare organisations and a grasp of their local and global impact and context. Students are also introduced to social research and supported to apply small-scale research methods in project work.

Social work practice requires this wide range of knowledge to be grounded in research evidence, well theorised and integrated, applied critically and sensitively, and to be informed by professional ethics and values.

#### **Value Base**

Social work practice is inextricably bound up with ethical questions. Each intervention introduces a variety of possible tensions between personal and professional values, service users' values and the implicit and explicit agenda of the agency. Working ethically with such tensions requires the worker to demonstrate sensitivity, clarity, ability to question received wisdom, commitment to social justice and commitment to practise in an inclusive, anti-discriminatory and respectful manner. Students will have ongoing opportunities to address ethical questions in college and on placements.

#### **Skills Base**

Professional training builds on students' communication, social and analytical skills to develop a firm base in counselling, groupwork and community work skills. These skills are developed through exercises, role-play, seminars, and workshops in college, and through supervised practice on placement.

## **Challenges**

Social work practice challenges practitioners in many ways.

The knowledge, values and skills used in social work practice are not unique to social workers. Other practitioners subscribe to and use many of them. It is the combination of these elements - the ethical base, the social context, and the empowerment purposes for which they are used - which characterise the field of social work. The BSS programme aims to offer students a critical understanding of the scope of social work, a positive social work identity, and opportunities to practise creatively in a climate of social and professional change.

Social workers frequently work in multi-disciplinary agencies and must meet the challenge of maintaining their professional identity whilst actively helping to develop shared understandings and common purpose with colleagues from other disciplines.

Social workers face other challenges too if they are to develop the highest standards of practice. These include the need to innovate and avoid stock responses to situations, to challenge institutionalised and internalised discrimination and inequality, to be reflective, open and explicit about their practice, to maintain professional integrity and confidence in the face of conflict and controversy, and to strive to work in genuine partnership with service users.

### **Programme Learning Outcomes of BSS**

In the context of the aims and objectives as well as the challenges outlined above, the BSS programme is designed around a set of Learning Outcomes which are key learning objectives

that the BSS programme aims to offer students who undertake this degree.

On successful completion of this programme, students will have acquired and demonstrated the necessary knowledge, skills, and ethical base for professional social work, and will have satisfied the requirements for an Honours social science degree, and for professional social work qualification in Ireland.

## Specifically, graduates will be able to:

- 1. apply social science theories and social research evidence to the critical investigation, analysis and evaluation of contemporary social issues and social policies.
- 2. integrate social science and social work perspectives in the analysis of social work topics, debates, and practice examples, and in the identification of best practice in these areas.
- 3. adopt a comparative, research-informed approach to academic project work.
- 4. practice at newly qualified level within all contemporary fields of social work practice, and work effectively as individual practitioners, as team members, and within multi-disciplinary settings.
- 5. employ effective interpersonal skills and communication skills in both academic and practice contexts.
- 6. demonstrate competence in social work assessment, counselling, groupwork, community work, advocacy, case management, practice evaluation, and other core social work skills and tasks.
- 7. use professional and peer supervision constructively and engage in critical reflection on their social work practice.
- 8. maintain personal accountability and professional behaviour in academic and practice contexts.
- 9. uphold high ethical standards in their social work practice, with reference to Irishand international codes of social work ethics.

- 10. engage in social work practice that promotes inclusivity, equality and social justice, and challenges practice that does not.
- 11. engage in continuing professional development including further study.

## **Timetable**

Your timetable will be published on your my.tcd.ie portal and on the School website at: <a href="https://www.tcd.ie/swsp/timetables/">https://www.tcd.ie/swsp/timetables/</a>

The week numbers on the School timetable refer to academic calendar weeks which are shown on the copy of the Academic Year Structure within this handbook.

There may be occasions where lecturers will need to cancel or rearrange their lectures, students will be given as much notice as possible and will be notified via an email alert to their TCD email.

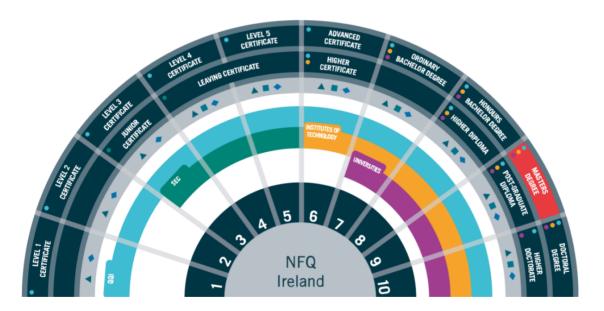
# **Bachelor in Social Studies Course Regulations and Conventions**

The BSS Examination Regulations and Conventions Booklet 2024 - 2025 contains information about the regulations governing examinations, as well as the conventions determining the award of grades in examinations, in the Bachelor's in Social Studies degree programme.

This Booklet is available to download from the School of Social Work and Social Policy Website via <a href="https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php">https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php</a>

#### **Award**

Upon successful completion of the Senior Sophister (4<sup>th</sup>) year of the BSS programme, students may be awarded the degree of the Bachelor in Social Studies (Hons) which is placed at level 8 of the National Framework of Qualifications



**National Framework for Qualifications** 

# School of Social Work and Social Policy Marking Scale

#### First class Honours I 70-100

First class Honours in the School of Social Work & Social Policy is divided into grade bands which represent excellent, outstanding and extraordinary performances.

A first-class answer demonstrates a comprehensive and accurate answer to the question, which exhibits detailed knowledge of the relevant material as well as a broad base of knowledge. Theory and evidence will be well integrated, and the selection of sources, ideas, methods or techniques will be well judged and appropriately organised to address the relevant issue or problem. It will demonstrate a high level of ability to evaluate and integrate information and ideas, to deal with knowledge in a critical way, and to reason and argue in a logical way.

70-76 EXCELLENT

First class answers (excellent) demonstrate a number of the following criteria:

- comprehensiveness and accuracy;
- clarity of argument and quality of expression;
- excellent structure and organization;
- integration of a range of relevant materials;
- evidence of wide reading:
- critical evaluation:
- lacks errors of any significant kind;
- shows some original connections of concepts and theories;
- contains reasoned argument and comes to a logical conclusion.

This answer does not demonstrate outstanding performance in terms of independence and originality.

77-84 OUTSTANDING

In addition to the above criteria, an outstanding answer will show frequent original treatment of material. Work at this level shows independence of judgement, exhibits sound critical thinking. It will frequently demonstrate characteristics such as imagination, originality, and creativity.

This answer does not demonstrate exceptional performance in terms of insight and contribution to new knowledge.

85-100 **EXTRAORDINARY** 

This answer is of a standard far in excess of what is expected of an undergraduate student. It will show frequent originality of thought, a sophisticated insight into the subject and make new connections between pieces of evidence beyond those presented in lectures. It demonstrates an ability to apply learning to new situations and to solve problems.

What differentiates a first-class piece of work from one awarded an upper second is a greater lucidity, a greater independence of judgement, a greater depth of insight and degree of originality, more evidence of an ability to integrate material, and evidence of a greater breadth of reading and research.

II.1

# **Second Class Honours, First Division** 69

60-

An upper second class answer generally shows a sound understanding of both the basic principles and relevant details, supported by examples, which are demonstrably well understood, and which are presented in a coherent and logical fashion. The answer should be well presented, display some analytical ability, and contain no major errors of omissions. Not necessarily excellent in any area.

Upper second-class answers cover a wider band of students. Such answers are clearly highly competent and typically possess the following qualities:

- accurate and well-informed;
- comprehensive:
- well-organised and structured:
- evidence of reading;
- a sound grasp of basic principles;
- understanding of the relevant details;
- succinct and cogent presentation; and
- evaluation of material although these evaluations may be derivative.

One essential aspect of an upper second-class answer is that is must have completely dealt with the question asked by the examiner. In questions:

i) all the major issues and most of the minor issues must have been identified;
ii) the application of basic principles must be accurate and comprehensive; and
iii) there should be a conclusion that weighs up the pros and cons of the arguments.
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# Second Class Honours, Second Division 50-59

**II.2** 

A substantially correct answer which shows an understanding of the basic principles. Lower second class answers display an acceptable level of competence, as indicated by the following

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- generally accurate;
- an adequate answer to the question based largely on textbooks and lecture notes;
- clearly presentation; and
- no real development of arguments.

------ 0 ------

## Third Class Honours III 40-49

A basic understanding of the main issues if not necessarily coherently or correctly presented.

Third class answers demonstrate some knowledge of understanding of the general area but a third

class answer tends to be weak in the following ways:

- descriptive only;
- does not answer the question directly:
- misses key points of information and interpretation
- contains serious inaccuracies;
- sparse coverage of material; and
- assertions not supported by argument or evidence.

------ 0 -----

#### Fail - 1st Division F1 30-39

Answers in the range usually contain some appropriate material (poorly organised) and some evidence that the student has attended lectures and done a bare minimum of reading. The characteristics of a fail grade include:

- misunderstanding of basic material;
- failure to answer the question set;
- totally inadequate information; and
- incoherent presentation.

------ 0 -------

#### Fail – 2nd Division F2 0-29

Answers in this range contain virtually no appropriate material and an inadequate understanding of basic concepts.

## **Course Expectations**

The Programme is a professional training course. Part of that training entails adopting standards of behaviour and practice that denote sound professional practice. *Reliability, punctuality, participation, peer support and respect for colleagues* are not only expectations of employers and colleagues in work settings but are also our expectations of students on this programme. Time management and organisational skills are also important in the field of social work that students are expected to develop and demonstrate on the course.

The following are therefore course requirements:

#### **Attendance**

Attendance at lectures, tutorials and other teaching inputs is a vital component of a holistic approach to education and professional development. The School of Social Work and Social Policy must ensure that the Bachelor in Social Studies, as an accredited programme, implements a robust attendance policy. Therefore, attendance is monitored on modules which the School is directly responsible for delivering and minimum attendance of 80% is required to pass a module. This is a minimum requirement which allows for absences in the event of significant life events and students should make every effort to attend 100% of all modules. Students who have not satisfied this attendance requirement may be returned as non-satisfactory for the term and may be required by the Senior Lecturer to repeat their year.

In cases where a student has a genuine, mitigating and documented unavoidable reason or reasons for missing a lecture, tutorial or other teaching input, the Course Director(s), in conjunction with the relevant lecturer or instructor, may require the student to meet the learning outcomes via an additional piece of written work in lieu of the missed session or sessions. In cases such as this, the Course Director(s) will adjudicate, and the decision of the School will be final.

#### **Punctuality**

Students are expected to attend lectures, tutorials, and placement days on time. While on placement, students should also be on time for appointments with clients and colleagues.

# **Reliability**

Students will be required to make class presentations or prepare material for specific classes and should ensure that they fulfil these commitments. Similarly on placement, commitments should be honoured.

## **Participation**

It is well established in educational research that members of a group learn a great deal from their peers. Participation in group discussions, sharing experiences, being proactive and taking responsibility for your own learning will enhance both your own and your class-group's learning.

#### **Peer Support and Respect**

Along with academic staff, every student shares the responsibility to help create a supportive and respectful learning environment. This involves accepting that there will be different learning needs in every group, allowing peers to contribute and treating colleagues and lecturers with respect. Moreover, our student cohort includes students from diverse backgrounds and so in fostering a supportive and respectful learning environment, use of discriminatory language in the contexts of gender, age, race, disability, ethnic origin, religion, sexual orientation, civil status, family status, membership of the Travelling Community or socioeconomic status and/or otherwise discriminatory behaviour is deemed as not acceptable. Because social work education covers and deals with racism and other forms of discrimination, students will occasionally encounter material, themes and language in the classroom that speaks directly to these issues. Where such materials or themes are covered, teaching staff will always endeavour to do so sensitively and in the context of deepening and enhancing student understanding.

## **Deadlines for Assignments**

Students must observe all published deadline dates, which are final and have the status of examination dates. It is not acceptable to submit course work beyond the deadline without the permission of the examiner and course work submitted beyond the final deadline may be penalised at the rate of 5% marks per week or part thereof, past the submission date. The examiner in consultation with the BSS Course Director will make the final decision on such sanctions. All assignments for modules with a prefix of SS must be submitted to Blackboard.

#### Non-submission of coursework and absence from examinations

Students must complete and submit the assessment components specified for the modules that constitute their programme of study. This includes the submission of continuous assessment and attendance at examinations and other tests.

Students who are experiencing difficulties that are affecting their ability to complete their assessment components should contact their College Tutor at the earliest opportunity to discuss the nature of the difficulties and the possible options available in Trinity. Depending on the specific details of a case, options can range from a request for a short extension from a module coordinator to a formal request for a deferral made to the Senior Lecturer. Where the difficulties are serious, a student may need to make a Student Case, through their Tutor, to the Senior Lecturer. During teaching terms, requests for permission to defer to the reassessment period should be made through the Student Cases process. A valid medical certificate should be forwarded to the School within 3 days of the missed exam or assignment deadline.

There are penalties for late submission of written coursework without an agreed extension.

- Up to one week's lateness incurs a penalty of 5 marks;
- One to two week's lateness incurs a penalty of 10 marks.
- After 2 weeks a mark of 0 will be awarded.

Word Count: Where a maximum and minimum word count is provided students may receive a 5% penalty on the overall assignment mark if their word count is not within this range or the assignment may be returned to the student for a resubmission and capped at a mark of 40%.

Any modules which do not belong to this School (i.e. Modules SOU22012 and SOU22011) are not subject to the above regulations and instead must be submitted in line with the advice from the relevant department.

Requests for extensions where they involve illness extenuating family circumstances and bereavements must come from your College Tutor and must be requested in advance of the deadline.

# Student's expectations of staff

Likewise, the staff of the School have a role to play in maintaining a rewarding and ethical learning and working environment.

# Should include the following:

- Providing an enriching learning environment which is stimulating, challenging and involves students as active participants in teaching and learning.
- Linking theory / research to real world /practice situations.
- Supporting practice education links.
- Providing timely, fair, and constructive responses to students' work.
- Rewarding effort and encouraging students to achieve their potential.
- Being accessible to students and responsive to their concerns and feedback.
- Combining support for students in difficulty with fairness to other students.
- Transparency about rules and procedures.
- Returning individual feedback on assessed coursework no later than twenty working days after the assessment submission deadline or agreed extension. Incases where this is not logistically possible, or academically appropriate, the lecturer will inform the class in advance and provide an alternative date for when the feedback will be provided, as well as clear reasons for the delay.

#### **Online Student Code of Conduct**

As a student on a professional course in Trinity College, you are expected to behave appropriately when communicating and interacting with colleagues and staff. This expectation applies to all students, including those completing their courses via a blended model. That is, through online and face to face methods. As social workers, and social workers in training, online is just one more social context where we are all trying to learn to be social in respectful and sensitive ways.

While the standards set out below will not be onerous for most students, those who exhibit inappropriate behaviours when interacting with colleagues and staff are liable to face disciplinary measures. For information about the College's Dignity and Respect Policy please see <a href="https://www.tcd.ie/hr/assets/pdf/dignity-and-respect.pdf">https://www.tcd.ie/hr/assets/pdf/dignity-and-respect.pdf</a>.

When online, students should conduct themselves as they would be expected to do so in person and in line with the ethos of the School of Social Work and Social Policy along with the social work value base. In this respect, use of discriminatory language in the contexts of gender, age, race, disability, ethnic origin, religion, sexual orientation, civil status, family status, membership of the Travelling Community or socio-economic status and/or otherwise discriminatory online behaviour is deemed as not acceptable and those deemed to have transgressed in this respect are liable to be disciplined by the School.

Two key elements to keep in mind when studying online are netiquette and privacy

#### **Netiquette**

Netiquette is a term coined to describe the commonly accepted norms and behaviours used when communicating in online environments.

At one level, the same rules of regular communication apply when communicating online. By adopting the same respectful manner that you would expect in all communications, you are unlikely to encounter many issues.

That said, it should be recognised that the online environment lacks the face-to-face element of regular discussions and interactions, where people can rely on body language and tone of voice to capture the full meaning. In

the online environment, without these visual cues, miscommunications and misunderstandings can occur and some extra care when interacting can be warranted. Netiquette has slowly developed into an informal standard that helps transmit tone and emphasis when online and helps to address many of these communication issues.

Keeping the few simple rules of netiquette in mind will help ensure that what you say will be better understood by those listening and reading.

1.Typing in 'all caps' (all upper-case letters) denotes anger when communicating online. A message delivered in all caps is likely to be read as if sent in an aggressive tone. When possible, refrain from using all caps, even when emphasising certain words in sentences (italics may be used as an alternative for emphasis).

2.Emoticons, also known as emojis, are commonly used in online communication to transmit the tone in which the message was sent. Emoticons/emojis can take the form of a series of characters or be little images of faces which aid in the transmission of the sender's facial expression when communicating. For example:

'I got a great result in my first assignment. Yay! J'

'I am unable to attend this evening due to work commitments, sorry. :- ('

These can be more useful than it first ensures messages are received in the spirit in which they were sent.

3.Be careful when using irony and sarcasm online. This can be easily misinterpreted by those receiving your message.

4.Conduct debates and discussions in a respectful manner. Do not attempt to provoke personal debates and remember that it is better to reply when calm should you ever feel provoked. If you feel angry it is often best to take a moment to think about what you are posting online. Keep all messages on the topic and aim never to get personal. Healthy disagreement can be highly informative and lead to key learning but be constructive in any criticism you give and always aim to be respectful.

Other tips for effective online communication

Some tips for engaging with other students online to have a healthy and engaging online classroom experience include:

- Turn on your microphone and camera during online sessions this helps students to connect, helps the lecturer to get feedback and shape the session accordingly, and will enrich your learning experience.
- Participate! Interact with other students and do not just 'lurk' in the background.
  This helps create a community of learners and allows you to better get to know
  your class. This will be especially useful in terms of support as you progress
  through your course.
- Thank other students for their comments. Be mindful of the time and effort that has gone into posting comments.
- Acknowledge other students before disagreeing with them.
- Help other students. Some students may not have as much experience in communicating online.
- Comment using your own perspective (i.e. It is my opinion) rather than being dogmatic ('it is a fact that').
- Quote other messages when replying to them. This helps other students follow the thread of conversation.
- Stay on topic. Do not post irrelevant links, comments, or pictures.
- Read all the comments in the discussion before replying. This helps avoid the same questions or comments being repeated.
- Write full sentences with correct spelling and grammar when communicating with other students and lecturers.
- Remember that online comments will shape how other students and lecturers will
  perceive you. Think about what you are going to post before submitting.

#### **Privacy considerations**

Considerations of privacy are critical when completing your course online. Remember the permanence of online communications. It is for that reason and your own protection that we employ a strict line on privacy and anonymity. It is best practice to anonymise all those who you

mention in any tasks or assignments that you complete. Please do not mention any real company names or disclose the names of any real individuals in your course. Be mindful that you do not know the personal histories of all your classmates, and all your academics who may be in view of your communications.

Note that information presented or shared throughout the course, from the academics and fellow students, should not be used for any purpose other than the course itself. Do not present others' opinions as your own and also make sure not to present content shared on the course for any other purpose outside of the course. Those deemed to have transgressed these privacy measures are liable to be disciplined by the School.

# **BSS Senior Freshman Academic Year Structure 2024/25**

Cal.	Dates	2024/25 Academic Year Calendar	Term / Semester
Wk.	2024/25	202 i, 20 i cadenno i car carendar	Term, Semester
	(Week		
	Beginning)		
1	26 Aug-24		←Michaelmas Term begins /
_	02.5 24		Semester 1 begins
2	02-Sep-24		
3	09-Sep-24	Teaching and Learning	
4	16-Sep-24	Teaching and learning	Orientation (UG new First Years)
5	23-Sep-24	Teaching and Learning	
6	30-Sep-24	Teaching and Learning	
7	07-Oct-24	Teaching and Learning	
8	14-Oct-24	Teaching and Learning	
9	21-Oct-24	Study Week	
10	28-Oct-24	Teaching and Learning	(Monday, Public Holiday)
11	04-Nov-24	Teaching and Learning	
12	11-Nov-24	Teaching and Learning	
13	18-Nov-24	Teaching and Learning	
14	25-Nov-24	Teaching and Learning	
15	02-Dec-24	Revision	
16	09-Dec-24	Assessment*	←Michaelmas term ends Sunday
			17 December 2023/Semester 1
			ends
17	16-Dec-24	Christmas Period - College Closed 24	
18	23-Dec-24	Dec 2024 to 1 Jan 2025 inclusive	
19	30-Dec-24		
20	06-Jan-25	Foundation Scholarship Examinations	
21	13-Jan-25	Marking/Results	←Hilary Term begins / Semester 2
			begins
22	20-Jan-25	Teaching and Learning	
23	27-Jan-25	Teaching and Learning	
24	03-Feb-25	Teaching and Learning	(Monday, Public Holiday)
25	10-Feb-25	Teaching and Learning	
26	17-Feb-25	Teaching and Learning	
27	24-Feb-25	Teaching and Learning	
28	03-Mar-25	Study Week	
29	10-Mar-25	Teaching and Learning	
30	17-Mar-25	Teaching and Learning	(Monday, Public Holiday)
31	24-Mar-25	Teaching and Learning	(Friday, Good Friday)
32	31-Mar-25	Teaching and Learning	Monday, Easter Monday)
33	07-Apr-25	Teaching and Learning	
34	14-Apr-25	Revision	←Hilary Term ends Sunday 21 April
			2024

35	21-Apr-25	Pre Placement Induction week for B.S.S Senior Freshman	(Monday, Public Holiday)	
36	20 Amr 25	Senior Freshman		
30	28-Apr-25			
37	05-May-25	B.S.S SF Placement runs from 28 <sup>th</sup> April – Friday 27 <sup>th</sup> June 2025		
38	12-May-25			
39	19-May-25			
40	26-May-25			
41	02-June-25			
42	09-Jun-25			
43	16-Jun-25			
44	23-Jun-25			
45	30-Jul-25			
46	07-Jul-25			
47	14-Jul-25			
48	21-Jul-25	Summer Period^		
49	28-Jul-25			
50	04-Aug-25			
51	11-Aug-25			
52	18-Aug-25			
*Note: additional/contingency days may be required outside of the formal assessment /				
reassessment weeks.				
^Reass	^Reassessment may be scheduled within the Summer Period			

# **BSS Senior Freshman Course Structure 2024/25**

BSS Junior Freshman students must take the following modules totalling 80 ECTS

Module	Course	ECTS
SSU22112	Senior Freshman Placement	15
SSU22070	Social Work Theory and Practice	10
SSU22182	Policy Issues in Human Services	10
SOU22011	Introduction to Social Research 1	5
SOU22012	Introduction to Social Research 2	5
SSU22041	Inclusive Disability	5
SSU22101	Introduction to Child Protection	5
SOU22151	Groupwork	5
SSU22091	Introduction to Family Law	5
SSU22092	Psychology for Social Workers	5
SSU22162	Global Health Policy	10
	Total ECTS =	80

# **Module Outlines**

An outline of each BSS module is available via the Schools Website <a href="https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php">https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php</a>

# **SOU22011: Introduction to Social Research 1: (5 ECTS)**

Module Description available via: <a href="https://www.tcd.ie/sociology/undergraduate/modules/sf/introsocial-research/">https://www.tcd.ie/sociology/undergraduate/modules/sf/introsocial-research/</a>

CORU domains of	3.1, 3.3, 3.4, 3.6, 3.9, 5.2, 5.20, 5.22, 5.26.
proficiency addressed	

# **SOU22012: Introduction to Social Research 2: (5 ECTS)**

Module Description available via:

https://www.tcd.ie/sociology/undergraduate/seniorfreshman/introduction-to-social-research-b/index.php

CORU domains of	3.1, 3.3, 3.4, 3.6, 3.9, 5.2, 5.20, 5.22, 5.26.
proficiency addressed	

#### Module Leads and Role Description for Module Lead on the BSS

The primary responsibility of the module lead is to ensure that the module is coherent and integrated, and that its design and delivery provides high quality learning opportunities for students.

Module Leads are identified within the module outline booklet, available via the Schools

Website <a href="https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php">https://www.tcd.ie/swsp/undergraduate/social-studies/structure-content.php</a>,

The module outline booklet also provides a full description of the role of Module Lead on the BSS.

# **European Credit Transfer System (ECTS)**

The BSS programme is based upon a system of credits that is aligned with the European Credit Transfer System (ECTS), an academic credit system based on the estimated student workload required to achieve the objectives of a module or programme of study. It is designed to enable recognition for periods of study, to facilitate student mobility and credit transfer accumulation and transfer. The ECTS is the recommended credit system for higher education in Ireland and across the European Higher Education Area.

The programme is divided into distinct modules in each year, which each module carrying a credit value. BSS Students are required to achieve 70 credits in the first year of the programme, 80 credits in the second year, 75 in the third year, and 75 in the fourth year leading to a total of 300 credits.

#### Workload related to ECTS

The ECTS weighting for a module is a measure of the student input or workload required for that module, based on factors such as the number of contact hours, the number and length of written or verbally presented assessment exercises, class preparation and private study time, laboratory classes, examinations, clinical attendance, professional training placements, and so on. There is no intrinsic relationship between the credit volume of a module and its level of difficulty.

1 credit represents 20-25 hours estimated student input, so a 10-credit module will be designed to require 200-250 hours of student input including class contact time and assessments.

ECTS credits are awarded to a student only upon successful completion of the programme year. Progression from one year to the next is determined by the programme regulations. Students who fail a year of their programme will not obtain credit for that year even if they have passed certain components.

#### **BSS Senior Freshman Course Assessment**

Module	Course	Assessment Type
SSU22112	Senior Freshman Placement	See SF Module Outlines
SSU22070	Social Work Theory and	https://www.tcd.ie/swsp/undergr
	Practice	aduate/social-studies/structure-
SSU22182	Policy Issues in Human	<u>content.php</u>
	Services	
SSU22041	Inclusive Disability	
SSU22101	Introduction to Child	
	Protection	
SOU22151	Groupwork	
SSU22091	Introduction to Family Law	
SSU22092	Psychology for Social Workers	
SSU22162	Global Health Policy	

BSS SF Students should not be required to sit formal examinations at the end of Semester 2, because the BSS SF Placement may overlap with the College Semester 2 Assessment Week. Instead, in the Semester 2, SF BSS students should be assessed by written assessment. The end of year result is based on continuous assessment of coursework and examinations completed during the academic year and the outcome of the Practice Placement which is completed after the annual placement in the summer.

#### **Non Compensatable Modules**

All modules taken by B.S.S students in JF, SF, JS and SS prefixed by the code SSU, are non compensatable. Students must pass all components of assessment to pass the non compensatable module overall. Non compensatable modules for B.S.S SF students are:

B.S.S SF Non Compensatable Modules	
SSU22112	Senior Freshman Placement
SSU22070	Social Work Theory and Practice
SSU22182	Policy Issues in Human Services
SSU22041	Inclusive Disability
SSU22101	Introduction to Child Protection
SOU22151	Groupwork
SSU22091	Introduction to Family Law
SSU22092	Psychology for Social Workers
SSU22162	Global Health Policy

# SSU22112: SF Practice Placement (15 ECTS)

#### **Placement**

The Senior Freshman placement offers experience of working in a community-based service or voluntary agency alongside service-users, volunteers and workers from the social professions. It is a 50-day (10 week) block Placement which runs from the end of teaching in April until the end of June. It comprises 5 days preparation, based in college (Tuesday 22<sup>nd</sup>– Friday 25<sup>th</sup> April 2025), and then 45 days practice on site. Placement settings have included School Completion Projects, Youth Projects, Drug Projects, Disability settings, services for new communities and some international settings.

# **Readiness for placement Process**

To ensure each student's readiness for their community placement which takes place at the end of SF year, and their JS social work practice placement which commences early in the next academic year, a Readiness for Placement form will be circulated shortly before the Christmas break, for completion and submission by the first day of Semester 2.

The Practice Education team will read all Placement Planning Forms and contact students to discuss details and placement options throughout the placement planning process. Being familiar with core texts as recommended in Introduction to Social Work (JF) and Social Work Theory and Practice (SF) is considered an essential element of this process.

Further details will be provided in class during the Social Work Theory and Practice module.

#### **Preparing for the Placement**

The college works in conjunction with placement agencies to ensure that your placement is appropriate, meets your learning needs and provides sufficient opportunities for you to develop and demonstrate practice competence.

The main preparatory tasks are as follows:

Full attendance at the Placement Preparation Module.

- Complete a Placement Planning Form to guide the Practice Education team in allocating an appropriate placement setting to each student. Placement planning is informed by: students' learning needs & areas for development, previous experiences & location. The practice education team allocate placements from within the pool of available placement offers, bearing in mind students' information & interests, provided on Placement Planning Form. It is essential that students include all relevant information on this form.
- Update your Curriculum Vitae following guidelines of TCD Careers Advisory Service,
   International students <u>Trinity Careers Service, Trinity Teaching and Learning Trinity College Dublin (tcd.ie)</u>
- Once a suitable placement has been identified for a student, a suite of placement documentation, including your CV will be sent to the prospective Placement Supervisor.
- Preparation: Meet your placement Cluster Leader who will guide you and other students going to similar placements to research and plan for the placement. This is likely to include:
  - Exploring relevant policy and debates (e.g.: re youth services)
  - Researching the placement agency and similar services.
  - o Contacting your Placement Supervisor.
  - Visiting the agency and beginning to link into its work
  - Making a group presentation on your research to your class.
- Enjoy your placement and keep your School Cluster Leader informed fortnightly about your progress by phone or email. This will ensure that, should you have any concerns, they can be dealt with promptly. You must attend all group meetings arranged by your Cluster Leader.
- Develop (with your Placement Supervisor, Cluster Leader and through reflection in your Practice Project) a learning agenda for your next placement in JS year.

# **Placement Aims, Learning Outcomes, Structure and Issues**

The Practice Placement and Practice Project must be passed for you to proceed to BSS Junior Sophister year.

#### **Aims of Senior Freshman Placement**

- To participate in a community-based social service
- To understand how that service fits with other services
- To understand the links between social policy and the agency service
- To work collaboratively with service users and to learn from them about the issues that affect the quality of their lives
- To develop beginning practice skills
- To begin to identify links between social work theory and practice.
- To understand the goals, ethos and practices of the placement agency.
- To acquire a working knowledge of relevant community resources and services
- To begin to develop professional standards of behaviour.
- To develop your self-awareness and reflection in practice
- To establish your readiness to proceed with social work education & training, including progression to your JS placement.

#### **Learning Objectives**

By the end of this placement, you should be able to:

- Outline the role of the placement agency and it's fit with related services
- Identify key aspects of social policy which impact on the agency;
- Outline the circumstances and needs of service users in this agency and the challenges they face;
- Grasp the goals, ethos and procedures and the main roles of practitioners in the agency
- Demonstrate appropriate beginning practice skills in e.g.
  - Engagement and communication with service users, volunteers, colleagues and others
  - o Involvement in individual or group support / facilitation

- o Involvement in data gathering, assessment and planning
- o Implementing agreed tasks
- o Regular consultation with your supervisor
- o Recording and evaluating your work
- Identify one social work framework relevant to your work
- Demonstrate knowledge of community resources and services
- Demonstrate professional standards of behaviour, including respect for confidentiality, inclusive and respectful approach to others, ability to work collaboratively, reliability, time-keeping
- Demonstrate your progress towards self-awareness and reflection in practice e.g.: through reading, use of supervision, illustration of key learning in your practice project and class presentation
- Establish, by achieving the above, your readiness to proceed with social work education and training.

#### **Choice of Placement**

Placements are available in a wide variety of settings and locations. When arranging placements, the practice education coordinators take your interests and circumstances into account while giving priority to the potential value of the placement as an introduction to community-based practice. The practice education coordinators are always interested to hear of new agencies or practice teachers willing to accept students, but responsibility for arranging placement rests with the practice education team.

#### **Placement duration**

The BSS SF placement is undertaken over a 50-day (10 week) block starting at the end of teaching in the second semester of Senior Freshman year. It comprises one week of college-based preparation and 9 weeks on site. The placement cannot be split; it must be continuous. Days lost through illness or other circumstances must be made up.

As the Junior Sophister year begins in early September, this placement should begin in late April or early May, to leave time at the end to submit written assignments and take a break before the JS induction week and placement.

# **Placement Supervision, Tutorial Support and Practice Project**

You will be assigned a Cluster Leader, who is responsible for supporting your learning in relation to this placement and related sector of social services. Contact your Cluster Leader and fellow group members will be arranged before the placement.

During placement, you should have regular supervision sessions with your placement supervisor and opportunities to consult informally at other times. If your placement supervisor is absent for several days, a colleague should be identified to support and supervise your work temporarily.

Attend meetings with your Cluster Leader and contact them fortnightly by phone or email throughout placement to inform of your progress on placement. This will facilitate your Cluster Leader to support you, and your supervisor should any difficulties arise.

At the end of placement, you and your placement supervisor jointly review the placement and your progress, and your supervisor prepares a placement evaluation under the headings set out on Pages 58/59.

You should both sign this document.

Ensure that you receive a copy of your Supervisor's Evaluation for your own records. The placement supervisor will also submit the report to the School. A copy of the evaluation will be sent to your next Practice Teacher to help set the learning agenda for your JS Practice Placement.

Your Practice Project should be started during the placement and will provide additional evidence for your passing this placement. You must submit the Practice Project by  $\textbf{Monday 7}^{th} \, \textbf{July 2025}$ 

# **Student's Practice Project**

Placement supervisors may support you in preparing your Placement Project, through discussion and reference to relevant data, but responsibility for the project and its presentation remains with you.

# **Reading Time**

As the practice project is an integral part of the placement - designed to help you process your learning and link theory and practice - time should be set aside during placement days to research and work on your project. The recommended time allowance is one half-day per week. This reading time should be used throughout the placement rather than accumulated, as reading should inform your work at the time, rather than retrospectively. Usually, students either take a half a day a week or one full day a fortnight. How you take your reading time must be arranged in conjunction with your placement supervisor.

#### **Assessment of SSU22112 SF Placement**

A Placement Project must be completed for students to satisfactorily pass it.

#### **Aims of Assessment:**

- To assess the student's strengths and key learning needs displayed in practice and
- To confirm the student's suitability for continued social work education and training at this time.

#### **Guidelines for Placement Evaluation**

Placement evaluation comprises 3 elements:

- Learning Agreement (prepared at start of placement)
- Placement Supervisor's evaluation
- Student's Practice Project

The Student's Practice Project should be signed by the Placement Supervisor as a fair account of the student's work on placement.

Both the Student Placement Report and the Placement Supervisor's Evaluation should be signed by both the student and the Placement Supervisor.

An electronic copy of the student's Practice Project should be submitted to blackboard by Monday 7<sup>th</sup> July 2025.

1 electronic copy of the Placement Supervisor's Evaluation Report is also due by Monday 7<sup>th</sup> July 2025. Please submit this by e-mail to <a href="mailto:swpractice.ed@tcd.ie">swpractice.ed@tcd.ie</a>

#### **Student Placement Project Format**

Word count guide in each section is provided for guidance only. You may go *slightly* over or under in any one section but the whole project should not exceed 5000 words. The workload table and bibliography are not included in the word count.

#### **Introduction (word count guide 250 words)**

Placement setting, any relevant skills and experience you brought to it, what you hoped to gain from it, and any key questions that emerged during your preparatory research.

# **Agency and Community Setting** (word count guide 1000 words)

- Community context: brief profile of catchment area and service users; implications for your work
- Agency context: brief overview of service offered, statutory / voluntary status, structure, staffing, resources; levels of engagement with service users; key social policies affecting the service; your role in the agency.
- Include a reflection on the impact of poverty on the lives of people living in the community and using the service, and briefly outline how this may be addressed.

#### Work undertaken

- Brief overview: Table of your workload (service users / issues/interventions: time commitment; theories used; outcome; reflective learning). This table is not included in your word count, but the content must be brief and in bullet point format.
- Summary of 2 main pieces of work: tasks / issues presented; nature & duration of involvement; goals; action taken; outcome; framework / theory/approaches used; key learning. (Word Count Guide 1500 words)

# Case Study (of one piece of work) (word count guide 1200 words)

- Social History or profile of service user / group / project participants and their social networks.
- Summary outline of activity in which you were involved

• If Individual work: reason for involvement; aims; theory or method used; content and process; outcome.

If Groupwork: aims, theory or method used, group activities, content and process,

outcome.

• If Community Work: project aims, nature of activity: theory used: participation:

process: outcome.

Your working relationship with the service user/s.

Collaboration with other workers/volunteers

Evaluation: what was / not achieved; indications for future learning;

• Theoretical and other literature which proved helpful and why.

Any ethical or professional issues raised

Key learning from this piece of work about you and social services

**Learning (Word count guide 1000 words)** 

The potential and limits and challenges of practice in this setting

Learning opportunities (agency visits etc) and what you gained

• Supervision: frequency; main learning points

• Any specific features of the placement which contributed to or limited learning

Main gains from the placement, questions raised, and any learning needs identified

for your next placement.

**Bibliography** 

**Guidelines:** 

Word-length: 5000 words **maximum**.

• The earlier you start reading about the agency and issues raised, the more this

reading will support your learning. Draw also on relevant reading you have

completed for other modules. Demonstrate in the project that you are starting to

integrate your reading of theory and research with practice experience and

observation.

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- Follow the main headings in the project outline, but if necessary, reorder or modify subheading elements in order to avoid repetition and to fit your particular placement.
- Adopt an appropriate style. This is an academic assignment which requires you to use clear, precise and non-conversational language, to be analytical as well as descriptive, and to support statements with relevant evidence and accurate referencing. It is not an agency report which requires purely factual information. It is a practice project which also requires you to reflect on your personal and professional learning from the placement. Therefore, write in the first person (say 'I', not 'the author' or 'the student').
- Confidentiality: Change all names and identifying details of service-users and
  colleagues about whom you write, and state clearly at the start of the project that you
  have done so. Use fictitious names to represent them, rather than initials or numbers
  and do not accidentally include a real name. Use job titles rather than names for
  workers.
- Submit an electronic copy to blackboard by Monday 7th July 2025. Instructions
  for submission of the electronic copy through turnitin.com will be issued during the
  summer.

#### **Supervisor's Assessment of Student's Placement Performance**

Supervisors' reports should be completed on the report form included in Appendix 2 which is circulated to supervisors in advance of placement. Reports should be discussed with students before they are finalised and should be signed by both student and supervisor. The report from the placement supervisor will be stored on the student's file and may be shared with future placement supervisors and with future social work tutors.

Reports will address the following:

# Personal Organisation & Functioning in the Agency

- Grasp of Agency functions, procedures and limits
- Working relationships with colleagues & team members
- Quality of relationship with other disciplines, agencies & services
- Capacity for taking decisions, initiative & responsibility
- Knowing when to consult & take advice
- Personal organisation; punctuality, reliability: use of time & resources
- Report & letter writing

#### **Communication & Engagement Skills**

- Making & sustaining positive relationships with service users & colleagues
- Accurate listening & observation
- Clear, sensitive, respectful & appropriate communication
- Avoidance of discriminatory language & behaviour

#### **Other Practice Skills**

- Ability to gather &relay relevant information accurately & purposefully
- Ability to assess &define problems/needs
- Awareness of social/cultural/material influences on service users
- Ability to make &negotiate realistic plans for intervention
- Ability to carry through planned work and to evaluate it realistically

# **Development Towards Professional Standards**

Ability to use supervision constructively to develop understanding & skills

Constructive & proactive approach to learning

Development of self-awareness; ability to reflect on and handle feelings in practice

Ability to start assuming a professional role

**Summary of Areas in Which Progress Has Been Made** 

Issues for further development and specifically for next placement, any special strengths

or weakness not already noted, should be addressed. Confirmation that student has/has

not reached a standard to merit Pass and is suitable and ready to proceed with social

work training is a key element of this section.

Recommendation

On the basis of placement performance, would you recommend this student as suitable

for and ready to continue social work training? **One** electronic copy of the Report should

be sent by Monday 7th July 2024.

**Grading Placement Performance: Pass / Fail** 

Placement Supervisors are asked to indicate clearly in their Evaluation whether or not

they are recommending a Pass. This recommendation carries great weight with the Court

of Examiners. Confirmation or modification of the recommendation by the Court of

Examiners is based primarily on evidence provided by supervisor and student in their

reports but may also draw on evidence from the School Cluster Leader and other relevant

sources.

**Pass Grade** 

A Pass grade is merited when there is sufficient evidence that a student has accomplished

agreed placement objectives to a satisfactory standard for the relevant stage of training.

Fail Grade

A Fail grade is recommended where there is insufficient evidence that a student has

accomplished agreed placement objectives to a satisfactory standard for the relevant

stage of training. The grade must be ratified by the Court of Examiners.

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#### Regulations when a Fail grade is obtained

- If Fail grade is obtained, a repeat placement may be provided subject to the student's readiness to proceed to another placement (see section on Fitness to Practice).
- If a student wishes to contest a placement grade, they should notify their Social Work Cluster Leader, the Practice Education Team and the Course Director as soon as possible. The Course Director refers the placement documents i.e., the student practice project and the supervisor's report to the External Examiner for review. The External Examiner may also meet with the Student, Social Work Cluster Leader The recommendation of the External Examiner in relation to the placement grade is presented at the BSS Court of Examiners for ratification.
- Normal College Appeals procedures apply, as outlined in the College Calendar Part
  Two for Undergraduate Studies. Should a repeat placement be required, the repeat
  placement and project must be completed successfully in order to progress on the
  BSS programme. Only one attempt to repeat a failed placement is permitted.

# **Learning Agreement**

Learning Agreements are drafted and agreed by student and placement supervisor in consultation with the School Cluster Leader. They set the initial agenda for placements and the baseline for reviewing progress at the end.

The Learning Agreement, which is included in Appendix 1, should be attached to the placement report.

#### It includes:

- Names of Student and Placement Supervisor
- Name of Agency and address of placement
- Name of Group Tutor / Cluster Leader
- Placement dates
- Working hours / days for student and time-in-lieu arrangements
- Transport, travel, expenses, accommodation, dress code etc
- Student's skills and experience to date
- Learning Objectives: personal, professional and agency specific goals.

- Learning opportunities on this placement
- Workload
- Induction arrangements and recommended preparatory reading
- Supervision frequency and duration; preparation required
- Student assessment (direct and indirect evidence)
- Any personal issues that might impact on the placement

The Learning Agreement and a completed Student Placement Log (recording the student's attendance on placement) should be submitted as appendices to the student's Practice Project.

# **Health And Safety**

Students should adhere to the health and safety guidance of the agency where they are on placement. Students will be required to submit a signed declaration in advance of placement confirming that they will adhere to the college policies and guidance while on placement. All students MUST adhere to all TCD and local agency Covid-19 protocols. Failure to do so will be taken very seriously and will result in disciplinary procedure.

#### **Critical incidents**

If any incident occurs while volunteering, which affects a student's health or well being the student should notify the Practice Education team and BSS Course Director as soon as possible. The primary concern will be to ensure the student's safety and welfare and access to any necessary supports.

# What to do if you encounter racist or discriminatory behaviour on placement or in the Classroom

Social work as a profession can be challenging and it is likely that you will encounter at least some resistance or negativity during your educative journey. However, if during your time as a student you encounter serious and potentially injurious racist or other discriminatory behaviour or language, whether in the classroom or on placement in a way that you feel warrants further scrutiny, please report this to a member of the academic staff who will be able to guide you or otherwise direct you to someone who can. It is School policy to take any act of discrimination or prejudice toward a student during the course of their studies seriously and to be proactive about supporting the student in an appropriate manner.

#### **Health Concerns**

If students have personal or health difficulties which impact negatively on their placement practice and / or professional behaviour, they may be required to submit a medical / psychological report certifying their fitness to continue or repeat placement.

#### **Garda Vetting**

Agencies serving children and vulnerable people require staff and students to have Garda clearance. College will request the Garda Vetting Bureau to vet all students for criminal convictions and your Clearance should be available in time for your Senior Fresh

#### placement.

If you have lived in a different jurisdiction at any time, remember to request, well in advance, police clearance from the relevant police authority to cover that period as the Garda Vetting Bureau does not cover other jurisdictions. Police clearance certificates from other jurisdictions should be submitted to the Admissions Office. Please remember to keep a copy for your records.

The School reserves the right to refuse permission for any student to proceed to placement where the Garda Vetting process is incomplete or where the Garda Vetting report raises concerns about the student's suitability for placement. In such circumstances, permission for the student to proceed to placement will be considered in the first instance by the Course Director(s) in consultation with the Course Advisory Committee.

#### **Immunisation**

The policy and practice of some agencies may require staff and students to be tested for, or immunized against, specific infectious diseases (e.g.: Hepatitis B or TB). In advance of placement, students are advised to seek medical advice, from their GP or the Student Health Service in college, on immunisation requirements. The Student Health Service offers both an information and immunisation service to students.

#### **Vaccination Policy**

The School of Social Work and Social Policy is obliged to exercise responsibility for the health of individual students and our duty of care to the public, with whom students are in close contact on placement. With this in mind:

- It is expected that students will be vaccinated against Covid-19 in line with public health recommendations. Many placement sites require students to be vaccinated against Covid-19 and failure to have a Covid-19 vaccination may impact upon your ability to undertake placements, including mandatory professional placements at this time. If you do not intend to have a Covid-19 vaccine you should contact the course directors and placement coordinators to discuss the implications of this.
- Hepatitis B vaccination is required.
- It is recommended for the academic year 2024-25 that all students receive the Flu vaccine, when it becomes available.

• The School recommends that students are also protected against Tuberculosis (TB), Mumps, Measles & Rubella (MMR) and Varicella (Chicken Pox).

Hepatitis B vaccination is arranged en bloc with College Health Service for Junior Freshman students. Students of other BSS years may arrange vaccination through their own GP or with College Health Service. Costs must be met by the students.

A record of vaccinations must be submitted to the Practice Education Team, prior to commencing placements.

The School reserves the right to refuse permission for a student to proceed to placement if there are concerns about immunization or any other relevant health-related issue.

# **Access to Agency Held Information**

When on placements or when volunteering, you may have access to confidential information about service users.

**Do not** take notes containing confidential or identifying information away from the volunteering or placement site, as the risk of losing this material can have serious implications for service users, for their families, and for staff and volunteers. Your project should preserve **absolute confidentiality and anonymity** by disguising all identifying information about staff, volunteers, or the people you are working with and will betreated as a confidential document by the School.

If you write about someone you worked with in your project, use a pseudonym for them and do not reveal any identifying information.

#### **Foundation Scholarship Examinations**

Foundation scholarship is a College institution with a long history and high prestige, and is a distinctive feature of student life at Trinity. It involves a searching examination, set and assessed so as to select students of outstanding ability. The objective of the foundation scholarship examination is to identify students who, at a level of evaluation appropriate to the Senior Freshman year, can consistently demonstrate exceptional knowledge and understanding of their subjects.

The examination requires candidates to demonstrate skill in synthesizing and integrating knowledge across the full range of the set examination materials; rigorous and informed critical thought; and, in appropriate disciplines, a highly developed ability to solve problems and apply knowledge. The award is based solely on the performance in the scholarship examination, and past performance in other examinations is not taken into account.

All Senior Freshman undergraduate students may compete for the Scholarship provided that their previous conduct has been satisfactory and that they have paid the current annual fee for their registered course of study.

The scholarship examinations begin on Monday 6<sup>th</sup> January 2025, however please note that it may be necessary to schedule some examinations in the preceding week. Candidates must give notice of their intention to take the examination on the prescribed form available on the College website at

#### https://www.tcd.ie/academicregistry/exams/scholarship/;

Social Studies candidates are examined in the following subjects of their course up to the end of Michaelmas term of the Senior Freshman year.

The examination consists of four  $2\frac{1}{4}$ -hour papers as follows:

Social work I, Social work II, Social Work III (General Paper) and Social policy I.

All papers carry equal marks.

#### **Foundation Scholarship Key Dates**

Candidates intending to present for these examinations must complete an online application form. This form should be submitted by the applicant and not by another party. A confirmation email will be sent via an intray message on their <u>my.tcd.ie</u> portal which may take up to 24 hours.

- •30 September 2024 at 9.00 am 14 October 2024 at 5.00 pm submission of online applications
- •11 November 2024 at 9.00 am 18 November 2024 at 5.00 pm submission of online confirmation of attendance forms
- •6 January 2025 10 January 2025 Foundation Scholarship examinations (Please note it may be necessary to schedule some examinations in the preceding week.)
- •28 April 2025, Trinity Monday, 10.00 am announcement of Election to Scholarship 2024

Recommendations for scholarship will be subject to all four papers being passed. The names of those elected are announced in public by the Provost from the steps of the Examination Hall on the Monday of Trinity Week (Trinity Monday) which is Monday 28 April 2025.

Foundation Scholars are entitled to free Commons (meals in the Dining Hall) and free rooms in College. They also receive a salary (allowance) and do not have to pay fees. The entitlements of Scholars can continue for some years after graduation if they are engaged in further academic research or study.

An information Session will be scheduled for Senior Freshman Students early in Michaelmas Term.

#### **Guidelines for the Presentation of Written Work**

#### **General Points**

The following advice refers to essay-type assignments:

- Blackboard module ACADEMIC SKILLS FOR SUCCESSFUL LEARNING is an online resource designed by Student Learning Development available to all students from <a href="http://mymodule.tcd.ie">http://mymodule.tcd.ie</a> It is highly recommended that you visit this website and use the resources that are available there when you are preparing written work and assignments.
- Plan: Answer the question and address a specific topic. Don't put down everything you know unless it is clearly relevant. A good outline plan is vital. If you want to take a specific approach, say so, but show you are aware of other angles too.
- Structure: Structure your answer clearly, so that an argument emerges. Introductions and conclusions are important to outline and pull your argument together. New points or topics should be marked by a new paragraph. Avoid long paragraphs. Use sub-headings to signpost your argument.
- **Plagiarism** of any kind is unacceptable in academic work and is penalised (see next section for more details). Acknowledge every author or source that you quote or paraphrase, including text that is unpublished or from the internet. Signal quotations with quotation marks, page references, and indentation. Don't quote long passages. When paraphrasing, give the precise source and page reference.
- Each piece of work that you submit for marking must be original. You are not
  permitted to repeatedly submit the same piece of work for different assignments.
   Unacknowledged reproduction of your own personal work is unacceptable
  so please avoid it.
- Enjoy and benefit from working together in study groups, but do not produce 'clone like' essays. All work must be your own.

- In an effort to ensure that students are submitting their own work and that they are appropriately referencing the work of other authors, students will be required to submit all assignments through **Blackboard** which has software that detects plagiarism by comparing the work that is being submitted to previously submitted work and to internet-published material. Failure to submit through Blackboard will result in your assignment not being corrected or marked.
- Evidence: Be specific. Avoid vague generalisations such as "research shows". Refer to a named author or source to back up your statements.
- Reference carefully. Give each author's name, publication date, and page numbers which refer to the specific point or quotation, either in brackets after the reference e.g.: (Davies, 2002: 3) or in a numbered footnote.
- Bibliography: List all authors you have cited in a comprehensive bibliography. Do not include books you have read but not mentioned in your main text. The bibliography should be in alphabetical order by first author's name and in a consistent format which includes: author's name, year of publication, title of book, or title of article and journal, place of publication, and publisher for example:
- Davies, M. (ed) (2002). *The Blackwell Companion to Social Work*. Oxford: Blackwell.
- Carroll, J. (2002). Play Therapy: the children's views. *Child and Family Social Work*, 7(3): 177-187.
- Presentation: Keep to recommended word lengths and state your word count on the front page of your assignment submission.
- Word-process all written work, print on one side of the page, and use margins that allow for the lecturer to insert short comments if they need to do so when marking.
- Proof-Read: Always check your work before handing it in, so you can correct
  mistakes in spelling, grammar, and referencing. Run a spell-check and grammarcheck. Careless presentation can spoil the impact of what you have written and
  lose you marks.
- Put your name on all pages, unless specifically told to do otherwise.
- Number the pages.
- State word count on front page of submission.

- Deadlines: Hand work in on time. If you are ill, tell the lecturer or your college tutor, and arrange an agreed extension. Mark penalties will be applied if work is submitted late without an agreed extension.
- Keep copies of all course work.

# **Referencing Guidelines**

In general, all assignment at third level must be referenced. Some lecturers may request that you use a particular style of referencing; however different versions of the Harvard Reference style are commonly used in college. A Study skill Web Seminar on referencing is available to students on the Trinity Website: <a href="https://www.tcd.ie/sld/services/workshops/past-webinar-recordings/">https://www.tcd.ie/sld/services/workshops/past-webinar-recordings/</a>

#### Citations in the Text

References should include the author, (by surname only) followed by year of publication in brackets in the text. e.g. Whelan (202) states that ..... "

Citations contain the name of the author and the year the information was published after the quote or paraphrase i.e. (Lucena & Fuks, 2000) or (Torode *et al.*, 2001).

If a point has been made by several authors, then they should be listed either alphabetically or chronologically i.e. (Clarke, 2000; Holt, 2002; Torode et al., 2001; Whelan, 2021; Dukelow and Considine, 2017) or (Holt, 2002; Torode *et al.*, 2001; Clarke, 2000).

# **Quotes in the Text**

Direct quotes of less than three lines can be included as part of the text as above but if direct quotes are three lines or longer, they must be indented

e.g., One such text (Torode et al 2001) notes that:

'It is one thing to promote ethical principles of equality and inclusiveness but quite another to test and implement these principles in complex practice situations, where there are conflicts of interest, and where the information and resources needed for good

practice may be lacking' (p.5).

Where there are more than two authors, the reference within the text should be cited as

(Torode et al 2001), but include all the authors in the reference list:

Torode, R., Walsh, T. & Woods, M. (2001) Working with Refugees and Asylum-seekers:

Social Work Resource Book. Dublin: Department of Social Studies Trinity College.

**Reference Lists** 

A reference list should appear at the end of the piece of work and should include **only** 

those references cited in the text. References should be double-spaced, arranged

alphabetically by author, and chronologically for each other. Publications for the same

author appearing in a single year should use a, b, etc. To create a reference list you will

need, for each item you include, the following information:

Book: author or editor; year of publication; title; edition; place of publication and

publisher

**Journal article:** 

Author; year of publication; title of article; journal title; volume/issue number; page

numbers of the article

**Electronic information:** 

Author/editor; year of publication; article title; journal title; web URL, /name of database;

date accessed.

Book with multiple authors

Buckley, H., Skehill, C. & O'Sullivan, E. (1997) Child Protection Practices in Ireland: A Case

Study. Dublin: Oak Tree Press

Book with an editor and a revised edition:

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Fook, J. (ed) (1996) The Reflective Researcher 2nd ed. Sydney: Allen & Unwin.

# Chapter in an edited book

Gilligan, R. (2000) 'The importance of listening to the child in foster care', chapter? in G. Kelly and R. Gilligan (eds) *Issues in Foster Care.* London: Jessica Kingsley. Give page numbers.

Journal article - print

Carter-Anand, J. & Clarke, K. (2009) 'Crossing borders through cyberspace: A discussion of a social work education electronic exchange pilot project across the Atlantic' *Social Work Education*, *28*(6): 584-597

#### **Conference Proceedings**

Donnelly, S. (2009) 'Participation of older people in family meetings in a hospital' Proceedings of the sixth International Conference on Social Work in Health and Mental Health Conference, Dublin, Ireland, pp. 152-168.

# **Report/Government Reports**

A Vision for Change: Report of the Expert Group on Mental Health Policy (2006) Dublin: Stationary Office.

#### **Thesis/Dissertation**

May, S. (2008) 'Cocaine use and homelessness' Unpublished MSW Dissertation, University of Dublin.

#### Lecture

Foreman, M. (2009) Lecture presented on (state date) to Equality Studies, Master in Social Work Course, Trinity College, Dublin, Ireland.

#### **Newspaper** article

O'Brien, C. (2009) 'Social workers unsure of children rights' Irish Times, 5th May, p.16.

#### Website

'Research Ethics' (2009) School of Social Work and Social Policy, Trinity College (online). Available at URL: Research Ethics Application Management System - Trinity Research - Trinity College Dublin (tcd.ie) (Accessed 8 Feb 2010)

#### **Use of EndNote**

EndNote is a widely used bibliographic reference software tool for publishing and managing bibliographies. EndNote allows users to: create a personalised database of references; type the references or import them from a database; and create a bibliography for a thesis, assignment or journal article in the reference style required, and easily change the reference style. Trinity College Dublin has a site license for EndNote and current staff and students are permitted to install a copy of the software on College owned machines. EndNote is also installed on PCs in College Computer Rooms. Staff and students who wish to use EndNote on non-College-owned PCs may register to use the free EndNote Web version or purchase the full version at a substantial discount. Tutorialson the use of Endnote are available to post graduate students.

#### **Academic Integrity – Guidelines on Plagiarism**

Plagiarism of any kind is unacceptable in academic work and is penalised. To ensure that you have a clear understanding of what plagiarism is, how Trinity deals with cases of plagiarism, and how to avoid it, you will find a repository of information in <a href="this library">this library</a> guide

We ask you to take the following steps:

- I. Visit the online resources to inform yourself about how Trinity deals with plagiarism and how you can avoid it in <a href="this library guide">this library guide</a>
- II. You should also familiarize yourself with the Calendar entry on Academic Integrity and the sanctions which are applied which is located at: <u>Undergraduate Studies</u> (also set out below).
- III. Complete the 'Ready, Steady, Write' online tutorial on plagiarism. Completing the tutorial is compulsory for all students.
- IV. Familiarise yourself with the School's PG Plagiarism Declaration Form that you are required to submit at the start of the year .
- V. Contact your College Tutor, your Course Director, or your Lecturer if you are unsure about any aspect of plagiarism.

#### **Detection of Plagiarism**

In an effort to ensure that students are submitting their own work and that they are appropriately referencing the work of other authors, students will be required to submit assignments electronically through Turnitin in Blackboard. For further information see Turnitin Assignments in Blackboard

#### **College Regulations on Academic Integrity**

The college regulations on plagiarism are clearly set out in the official College Calendar.

The School of Social Work and Social Policy follows the college policies on dealing with plagiarism as set out in the College Calendar.

All students are required to familiarise themselves with these regulations. Any query regarding the regulations or any query regarding how to avoid plagiarism in one's work may be directed to the BSS Course Director by written email.

The following is a direct extract from the General Regulations section of the College Calendar regarding the issue of plagiarism and the college response to an act of plagiarism. (Please note that the College Calendar regulations will always take precedence over any information contained in this handbook).

You are asked to read and familiarise yourself with the college regulations on plagiarism and to take all necessary steps to avoid any act of plagiarism in your academic work.

#### University of Dublin Calendar Part II, 96 - 105

#### "Calendar Statement on Plagiarism for Undergraduates - Part II, 96-102

96 General

It is clearly understood that all members of the academic community use and build on the work and ideas of others. However, it is essential that we do so with integrity, in an open and explicit manner, and with due acknowledgement.

Any action or attempted action that undermines academic integrity and may result in an unfair academic advantage or disadvantage for any member of the academic community or wider society may be considered as academic misconduct. Examples of academic misconduct include, but are not limited to:

- (i) plagiarism presenting work/ideas taken from other sources without proper acknowledgement. Submitting work as one's own for assessment or examination, which has been done in whole or in part by someone else, or submitting work which has been created using artificial intelligence tools, where this has not been expressly permitted;
- (ii) self-plagiarism recycling or borrowing content from the author's own previous work without citation and submitting it either for an assignment or an examination;

- (iii) collusion undisclosed collaboration of two or more people on an assignment or task, or examination, which is supposed to be completed individually;
- (iv) falsification/fabrication;
- (v) exam cheating action or behaviour that violates examination rules in an attempt to give one learner an unfair advantage over another;
- (vi) fraud/impersonation actions that are intended to deceive for unfair advantage by violating academic regulations. Using intentional deception to gain academic credit;
- (vii) contract cheating form of academic misconduct in which a person uses an undeclared and/or unauthorised third party to assist them to produce work for academic credit or progression, whether or not payment or other favour is involved. Contract cheating is any behaviour whereby a learner arranges to have another person or entity ('the provider') complete (in whole or in part) any assessment (e.g. exam, test, quiz, assignment, paper, project, problems) for the learner. If the provider is also a student, both students are in violation. Further examples of the above available at <a href="www.tcd.ie/teaching-learning/academic-integrity">www.tcd.ie/teaching-learning/academic-integrity</a>.

#### 97 Academic misconduct in the context of group work

Students should normally submit assessments and/or examinations done in co-operation with other students only when the co-operation is done with the full knowledge and permission of the lecturer concerned. Without this permission, submitting assessments and/or examinations which are the product of collaboration with other students may be considered to be academic misconduct.

When work is submitted as the result of a group project, it is the responsibility of all students in the group to ensure, so far as is possible, that no work submitted by the group is plagiarised, or that any other academic misconduct has taken place. In order to avoid academic misconduct in the context of collaboration and group work, it is particularly important to ensure that each student appropriately attributes work that is not their own.

Should a module co-ordinator suspect academic misconduct in a group assignment, the procedure in cases of suspected academic misconduct must be followed for each student.

#### 98 Avoiding academic misconduct

Students should ensure the integrity of their work by seeking advice from their module

coordinator, tutor or supervisor on avoiding academic misconduct. All schools and departments must include, in their handbooks or other literature given to students, guidelines on the appropriate methodology for the kind of work that students will be expected to undertake. In addition, a general set of guidelines for students on avoiding academic misconduct is available at <a href="https://libguides.tcd.ie/academic-integrity">https://libguides.tcd.ie/academic-integrity</a>.

99 Procedure in cases of suspected academic misconduct

If academic misconduct as referred to in §96 above is suspected, in the first instance, the module co-ordinator may choose to arrange an informal meeting with the student to discuss the instance of concern. Following this informal meeting, or if a meeting is not necessary, the module co-ordinator must complete the academic integrity form (accessed via www.tcd.ie/teachinglearning/academic-integrity), which will provide an indicative score and level, as below.

- (i) Level 1: (0 200) poor academic practice/conduct
- (ii) Level 2: (201 350) academic misconduct (minor)
- (iii) Level 3: (351 500) academic misconduct (major)
- (iv) Level 4: (501+) academic misconduct (severe)

Levels 1 - 3 are normally managed by the School, and all level 4 cases will be referred directly to the Junior Dean.

Level 1 (0 - 200): Scores in the range 0 - 200 are considered to reflect poor academic practice and level 1 consequences should apply. The module co-ordinator must inform their School's Director of Teaching and Learning (Undergraduate), or their designate, who will either approve the outcome, or if they form the view that the misconduct is more serious, agree an alternative level with the module co-ordinator.

Levels 2 - 3 (201 - 500): The module co-ordinator must inform their School's Director of Teaching and Learning (Undergraduate), or their designate, of the suspected infringement and proposed consequence. If the Director or designate approves the recommended consequences, the module co-ordinator will write to the student advising them of the suspected infringement of academic integrity, offering them the option of an appropriate consequence should they admit that misconduct has taken place. If the Director or designate forms the view that the alleged misconduct requires further investigation, or if the student

disputes the academic misconduct or the consequence, it will proceed to the academic integrity meeting.

#### 100 Academic integrity meeting

The Director of Teaching and Learning (Undergraduate), or their designate, writes to the student and the student's tutor indicating the nature of the suspected academic misconduct and the evidence for it, and inviting the student to:

- (i) respond to the suspicions by completing and submitting the academic integrity response form (accessed via www.tcd.ie/teaching-learning/academic-integrity) within an appropriate timeline determined by the School;
- (ii) indicate whether or not they (and a representative) plan to attend an academic integrity meeting on a specified date.
  - If the student and or/representative is unable to attend, or chooses not to attend, the meeting will take place as planned. The academic integrity response form will be the student's submission to the meeting.
  - The academic integrity meeting is attended by a Director of Teaching and Learning (Undergraduate) or their designate (Chair); two academic colleagues from the School (at least one from the discipline to which the module belongs); the student and their tutor (or a representative of the Students' Union), if they wish; the co-ordinator of the module, if they wish, but only to present additional evidence.
  - The academic integrity meeting considers the assessment or examination(s) in question; the academic integrity form (and any verbal submissions by the module co-ordinator, if present); the student's academic integrity response form (and any verbal submissions by the student and/or tutor, if present).
  - The academic integrity meeting assesses the abovementioned evidence in order to determine at what level (if at all) academic misconduct has occurred and selects a consequence appropriate to that level, giving due consideration to any mitigating circumstances. Minutes of the meeting must be recorded. The Chair completes the academic integrity meeting decision form (accessed via www.tcd.ie/teaching-learning/academic-integrity), which is submitted for approval to the Senior Lecturer/Dean of Undergraduate Studies. The Senior Lecturer may approve, reject, or vary the recommended consequence, or seek further information before making a decision. If the Senior Lecturer considers that the

consequences provided for under the above procedure are inappropriate given the circumstances of the case, he/she may also refer the matter directly to the Junior Dean who will interview the student and may implement the procedures as referred to under CONDUCT AND COLLEGE REGULATIONS §2. If the Senior Lecturer/Dean of Undergraduate Studies approves the recommended consequence, the Chair communicates the decision to the student and their tutor.

#### 101 Consequences in cases of suspected academic misconduct

If the instance of concern can be dealt with under the above procedure, one of the following consequences will be recommended:

- (i) Level 1: (0 200): poor academic practice/conduct Mandatory academic integrity training is required Informal warning a record is kept for the duration of the learner's enrolment on the programme of study to inform any future instances of concern The work must be corrected. The student is required to amend all elements identified as poor academic practice. Other content may or may not be altered as appropriate to the assessment and as determined by the School. The corrected work will be assessed. In the case of examinations, the work must be reassessed. The mark for the component/ assessment/examination may or may not be reduced;
- (ii) Level 2: (201 350): academic misconduct (minor infringement) Mandatory academic integrity training is required Formal warning a written warning is issued by the Director of Teaching and Learning (Undergraduate) or designate, and the instance of academic misconduct is recorded for the duration of the learner's enrolment on the programme of study The work must be resubmitted. The student is required to amend all elements identified as breaching academic integrity. Other content may or may not be altered as appropriate to the assessment and as determined by the School. The resubmitted work will be assessed. In the case of examinations, the work must be reassessed. The component/assessment/examination mark will be reduced or capped at the pass mark and might not be confirmed until the reassessment Court of Examiners;
- (iii) Level 3: (351 500): academic misconduct (major infringement) Mandatory academic integrity training is required Formal warning a written warning is issued by the Director of Teaching and Learning (Undergraduate) or designate, and the instance of academic misconduct is recorded for the duration of the learner's enrolment on the programme of

- study The work must be resubmitted at the reassessment session. The student is required to amend all elements identified as breaching academic integrity. Other content may or may not be altered as appropriate to the assessment and as determined by the School. In the case of examinations, the work must be reassessed. The mark for the module will be capped at the pass mark and will not be confirmed until the reassessment Court of Examiners;
- (iv) Level 4: (501 615): severe academic misconduct The case will be referred directly to the Junior Dean. 102 If the facts of the case are in dispute, or if the Director of Teaching and Learning (Undergraduate), or designate, feels that the consequences provided for under the academic misconduct procedure are inappropriate given the circumstances of the case, they may refer the case directly to the Junior Dean, who will interview the student and may implement the procedures as referred to under under CONDUCT AND COLLEGE REGULATIONS §2. Nothing provided for under the summary procedure diminishes or prejudices the disciplinary powers of the Junior Dean under the 2010 Consolidated Statutes.

#### **BSS Course Code of Conduct**

#### **Code of Conduct and Disciplinary Procedures**

In the event of any conflict or inconsistency between the general regulations (of the College) and school handbooks (such as this one), the provisions of the general regulations shall prevail.

#### Introduction

It is rarely the case that codes of conduct on professional courses need to be invoked on a formal basis. The code and related disciplinary procedures are outlined here as a measure of extreme last resort. In virtually all instances where there is a concern about a student's behaviour, informal approaches, premised on a desire to help a student through difficulties are seen as the most appropriate to the situation. The priority of the course team and the teaching staff is to enable any student experiencing difficulty or coming into conflict with this code of conduct to be helped in a manner which overcomes the difficulty successfully while remaining on the course. It is only as a last resort that formal procedures would be invoked.

#### **Expectations of Students**

In order to protect the interests of service users and carers and to assume sound professional relationships with colleagues, students are required to conduct themselves in accordance with established professional standards.

Students are assessed in relation to professional values (as outlined by the Health and Social Care Professionals Council - CORU) as part of their practice. However, students need to demonstrate their value base consistently not just in face-to-face contact with service users/carers.

This document therefore sets out the course's expectations of students' conduct in college and on placement in relation to colleagues, academic staff, managers and fellow students.

The Bachelor in Social Studies course requires that students:

- Attend all classes, tutorials and practice learning days, offering apologies and reasons for non-attendance at the earliest possible time. See Appendix 5.
- Contribute to group discussions, practice simulations, supervision, tutorials, self and peer evaluations and any other group activity deemed appropriate by the programme.
- Take responsibility for their own learning. This includes seeking appropriate support from tutors, practice teachers, dissertation supervisors and colleagues;
- Take responsibility for contributing to a climate of adult learning by offering support to and sharing learning resources with other students
- Handle information about others (including peers, agency, and university staff)in a sensitive and confidential manner;
- Treat every person as a unique human being. This should include
  - o Respecting the privacy and dignity of others;
  - o Being open and honest in learning and working with others;
  - Demonstrating personal qualities of warmth, genuineness, and trustworthiness
  - o Behaving in an anti-oppressive manner

Information about the Dignity and Respect Policy can be found at: TCD Dignity and Respect Policy

- Present themselves in a manner appropriate to the specific professional different context. This includes dress codes and appearance, for example, when appearing in court it would generally be the expectation that more formal attire is worn such as trousers with jackets, suits or skirts and jackets.
- Seek to promote policies and practices which are anti-oppressive.

A student whose behaviour does not meet the standards outlined above will be advised by the Course Director in the first instance of these concerns and given support and guidance in addressing them to a satisfactory standard. The Course Coordinator may also assist in handling the matter. Should these concerns persist, the Course Committee will be consulted with a view to invoking internal disciplinary procedures.

#### Termination of a Student's place on the Bachelor of Social Studies Course

Social Studies students are expected to uphold the value base of social work throughout the course. The diversity of experiences and beliefs which students bring with them to the course is to be welcomed, but recognition also needs to be given to the fact that students are likely to face tensions and dilemmas between personal values, social work values and organisational values. This is part of becoming a professional social worker.

However, there are certain kinds of behaviours or activities which are not acceptable within the social work profession. In circumstances where students are found to have engaged in such behaviour or activities, the course committee reserves the right to terminate the students' study for the Bachelor in Social Studies or to introduce penalties, e.g., require the student to repeat a complete year.

In order to safeguard both the student and the social work profession, the Bachelor in Social Studies course has defined a list of behaviours/activities, which could warrant investigation if initial informal action does not successfully deal with the situation. Outlined below are the procedures to be followed if such behaviours/activities are formally alleged.

#### **Unacceptable Behaviours or Activities**

The list below is not exhaustive and may apply to behaviour/activities within both the University/College and Agency.

- Wilful negligence or neglect of duty which endangers others.
- Incapacity for duty/study through alcohol/drugs
- Harassment, assault or bullying on the placement or in college
- Defiance of reasonable instructions/orders
- Dishonesty (including the belated disclosure of criminal offences)
- Deceit e.g., failure to disclose personal relevant or material facts
- Fraud or corruption, including the deliberate falsification of travel claims and/or theft of money
- Unprofessional conduct or action which would bring the profession into disrepute
- Violent or threatening behaviour (including outstanding charges of a violent or sexual nature)
- Serious breach of confidentiality
- Conviction of a sexual offence or an offence of violence whilst undertaking the programme
- Public expression of hostile and demeaning behaviour to a service user, carer,
   fellow student or member of University/College or Agency staff

Professional and ethical practice requires that social workers and social work students respect the confidentiality of service users, carers, family members, colleagues and anyone encountered in the course of their work. Students are instructed not to upload any confidential material, comments, or remarks about anyone connected with their placement work onto social media such as Facebook, Twitter (X), or any other electronic media. It is necessary for students to understand that breaching the confidentiality of others or remarking (in conversation, on social media or in any other format) in any way about people you meet in the course of your work is unacceptable whether it happens during placement hours or in your spare time.

# **Disciplinary Procedures / Appeals Procedures**

The normal appeals procedures, as outlined in the College Calendar Part II, will apply. Students should seek support from their College Tutor.

#### Termination of a Student's Place on the Bachelor in Social Studies course

It may be possible for a student excluded from the Bachelor in Social Studies programmeto apply for admission to another academic course within the College. It is the student's responsibility to investigate such possibilities and make any necessary applications.

#### **Fitness to Practice**

The full text of the Fitness to Practice Policy can be found on the College website and can be accessed here <a href="https://www.tcd.ie/about/policies/fitness-to-practice-policy.php">https://www.tcd.ie/about/policies/fitness-to-practice-policy.php</a>

All students are expected to read the College policy as it applies to matters relating to

students' fitness to practice trades or professions during their courses of student and after graduation, and in particular, applies to matters relating to students' fitness to participate in clinical or other placements which are an essential component of their course of study.

#### **Fitness to Study**

The full text of the Fitness to Study Policy can be found on the College website and can be accessed here Study - Trinity College Dublin (tcd.ie) All students are expected to read the College policy as it applies to matters relating to students' fitness to perform activities associated with attending and participating in College; this includes students' ability to function in College, to perform activities associated with attending College, to proceed with their courses of study (including placements), and to participate in their courses (including placements) to the standards required by the College.

**BSS Prizes** 

**Pauline McGinley Prize** 

This prize was instituted in 2013 to honour the memory of Pauline McGinley, Bachelor

in Social Studies graduate of 1996 who died in 2012. The prize is to be awarded, on the

recommendation of the Court of Examiners to the BSS Student in the Sophister years

who achieves the highest mark in Mental Health Social Work.

Value: c €100

**Marian Lynch Medal** 

This plaque was commissioned in 2006 by classmates of Marian Lynch, a Junior

Sophister BSS student who died in May of that year. Marian greatly enjoyed her course,

in particular the Community Work module which reflected her deep affection for and

commitment to her own community, the Liberties. This plaque will be presented

annually at the start of Junior Sophister year to the group who achieved the highest

mark in the Senior Freshman Community Work project.

Anne Williams Memorial Prize

This prize was instituted in 1988, to honour the memory of Anne Williams, a BSS

student who graduated in 1987 and died in the same year. It is awarded to the Junior

Sophister BSS student who achieves the highest aggregate mark over all written

assignments and examinations during the year. Value: c €172

**Mary Lynch Prize** 

This prize was instituted in 1983, by friends and colleagues of the late Mary Lynch to

commemorate her outstanding work in the development of this Department and its

courses and of social work generally in Ireland. It is awarded to the Senior Sophister

BSS student who achieves the highest aggregate mark over all written assignments and

examinations during the year.. Value: c €381

87

#### **Vivienne Darling Prize**

This prize was instituted in 1992-3, by friends, colleagues, and students of Vivienne Darling to mark her retirement after 41 years in College. During that time, Vivienne steered and supported dynamic developments in Social Studies and made a major contribution to Irish childcare policy and practice in the field of adoption. The prize is awarded to the Senior Sophister BSS student who achieves the highest mark, over 65%, for the final placement Practice Study. **Value:** c €127

## **Appendix 1: Learning Agreement for BSS SF Students**

#### **Learning Agreement for Senior Fresh Students**

# **General Information:**Placement Start Date:

Placement End Date:		
Student:	Telephone:	Email:
Supervisor:	Telephone:	Email:
Agency:	Telephone:	Email:
Group Tutor:	Telephone:	Email:
Working Days:		
TOIL Arrangements:		
Sick Leave:		
Study Time:		
Accommodation:		
Transport:		
Dress Code:		
Health & Safety:		
	UDENT'S RELEVANT SKILLS AN d through previous work/life/ pla	

#### LEARNING GOALS

Learning (to encompass skills, knowledge and values) should be identified in relation to previous experience, feedback from previous placements (if relevant) and current areas of interest

#### **Professional Learning Goals**

(pertains to approaches and skills common to professional practice e.g. relationship building, reflective practice, organizational skills) that may be learned in this agency and are applicable in other settings)

LEARNING GOALS	LEARNING OPPORTUNITIES ON	<b>EVIDENCE OF</b>
	PLACEMENT TO MEET THIS GOAL	DEVELOPMENT
	+	
ency Specific Learning Goals	according to this has a student is based)	
GENCY SPECIFIC LEARNING	agency in which the student is based)  LEARNING OPPORTUNITIES ON	<b>EVIDENCE OF</b>
GOALS	PLACEMENT TO MEET THIS GOAL	DEVELOPMENT
	+	
	<u> </u>	
sonal Learning Goals	as an individual and changes s/he would lik	ze to make that would heln in
		te to make that would help h
ERSONAL LEARNING GOALS	LEARNING OPPORTUNITIES ON	<b>EVIDENCE OF</b>
	PLACEMENT TO MEET THIS GOAL	DEVELOPMENT
DENT MODILI OAD		
JDENT WORKLOAD		
DENT WORKLOAD		
DENT WORKLOAD		
DENT WORKLOAD		
DENT WORKLOAD		
DENT WORKLOAD		
rtains to student's uniqueness a racticing social worker e.g. activ		EVIDENCE OF

INDUCTION PLAN	
Orientation to placement	
Recommended Reading/ Research	
Confidentiality Policies	
Health and Safety	
Other	
Other	
STUDENT SUPERVISION	
t is a course requirement that	formal supervision takes place weekly and 90 minutes duration is advised
Components of supervision include policy issues.	e reflective learning and practice, support, case management and organisational and
Supervision Arrangements:	
Day:	Time:
Other Student Supports:	
STUDENT ASSESSMENT / SO	IRCES OF EVIDENCE
Discuss and no	te the methods of assessment used by the Placement Supervisor and evidence of learning, skill development and work required.

	the impact of Covid) that may have an impact on the placement?
	uss and note if appropriate:
ACENCY DELATED ICCLIEC	
	ng the impact of Covid) that may have an impact on the placemen
Discu	uss and note if appropriate:
Y	
Signatures Student:	
Student:	
Supervisor:	
Date:	
MID PLACEMENT REVIEW Review Progress & Student Capacity in Relat Personal Learning Goals:	tion to
S	
Agency Specific Learning Goals	
Professional Learning Goals:	
Setablish whather student is likely to need th	ne placement and outline objectives set for remainder of
placement.	ie placement and outline objectives set for remainder of
Objectives / Plan for remainder of placement	•
,, or proceedings	

Student Issues/	Concerns			
Supervisor Issu	es/Concerns			

#### FINAL PLACEMENT REVIEW

Date:		
Areas of strength identified and recommendations for future development:		

#### **LEARNING GOALS**

Learning (to encompass skills, knowledge and values) should be identified in relation to previous experience, feedback from previous placements (if relevant) and current areas of interest

	and current areas of interest	
	Professional Learning Goals skills common to professional professional professional professional professional professional skills) that may least the settings)	
PROFESSIONAL SPECIFIC LEARNING GOALS	LEARNING OPPORTUNITIES ON PLACEMENT TO MEET THIS GOAL	EVIDENCE OF DEVELOPMENT
	Agency Specific Learning Goals  of the agency in which the stude	int is hasad)
AGENCY SPECIFIC LEARNING GOALS	LEARNING OPPORTUNITIES ON PLACEMENT TO MEET THIS GOAL	EVIDENCE OF DEVELOPMENT
	Personal Learning Goals  eness as an individual and chang role of a practicing social worke	-
PERSONAL LEARNING GOALS	LEARNING OPPORTUNITIES ON PLACEMENT TO MEET THIS GOAL	EVIDENCE OF DEVELOPMENT

	STUDENT V	WORKLOAD	
Orientation to placem		ON PLAN	
Recommended Reading	ng/ Research		
Confidentiality Policie	es		
Health and Safety			
• Other			
	STUDENT S	<u>UPERVISION</u>	
It is a course requirement the minutes duration is advised	l <b>.</b>		
Components of supervision management and organisa			practice, support, case
<b>Supervision Arrangements</b>	:		
Day:		Time:	
Other Student Supports:			



# STUDENT ASSESSMENT / SOURCES OF EVIDENCE

Discuss and note the methods of assessment used by the Placement Supervisor and
evidence of learning, skill development and work required.
PERSONAL ISSUES
Are there any personal issues that may have an impact on the placement? Discuss
and note if appropriate:
AGENCY-RELATED ISSUES
Are there any agency-related issues that may have an impact on the placement? Discuss
and note if appropriate:
<u>Signatures</u>
Student:
Supervisor:
Date:

# MID PLACEMENT REVIEW

Review Pr	rogress & Student Capacity In Relation to
• I	Learning Goals:
• S	Skills Development:
	ntegration of Theory and Practice:
• F	Ethical Practice:
• 1	Workload:
	Supervision / Practice Feaching:
• A	Agency and Team:
Establish placemen	whether student is likely to pass the placement and outline objectives set for remainder of t.  Objectives / Plan for remainder of placement
	Student Issues/Concerns
	Practice Teacher Issues/Concerns

FINAL PLACEMENT REVIEW
Date:
Areas of strength identified and recommendations for future development:

# Appendix 2: Supervisor's Report on Senior Fresh 50 Day Block Placement

# SCHOOL OF SOCIAL WORK AND SOCIAL POLICY SUPERVISOR'S REPORT ON SENIOR FRESHMAN PLACEMENT

Name of Student:		
Name of Supervisor:		
Job Title:		
Name of Agency:		
Address of Unit:		
Tel:	Email:	
Dates of Placement:	Date for Submission of this report:	
<u> </u>	eted by the person who supervises the student's work and nopportunity to discuss the content of the report before	
The form uses a 6 point sc		
VG = very good	W = weak/inconsistent	
G = good	VW = very weak/unacceptable.	
OK = acceptable A = not applicable/don't know		
Please email completed fo	rm to: <u>Fieldwork.Unit@tcd.ie</u>	
Please provide your stude	nt with two hard copies of this report.	
	THANK YOU	
School of Social Work & So	ocial Policy, Trinity College, Dublin 2	

Room 3063, Arts & Social Science Building, Tel: 01 896 4579.

## Pass/Fail Recommendation

(See Section 11.D. Handbook)

Please start by indicating your recommendation- e.g. Pass/Fail:

Your report can then be read as support for this recommendation. Please assess and illustrate the student's performance under the following 5 headings:

Personal Organisation & Functioning in the Agency						
	VG	G	ОК	W	V W	NA
Grasp of Agency functions, procedures and limits						
Working relationships with colleagues & team members						
Quality of relationship with other disciplines, agencies & services						
Capacity for taking decisions, initiative & responsibility						
Knowing when to consult & take advice						
Personal organisation; punctuality, reliability: use of time & resources						
Report & letter writing						
Comments/ Examples:						
Communication & Engagement Skills						
	VG	G	ОК	W	V W	NA
Making & sustaining positive relationships with service users & colleagues						
Accurate listening & observation						
Clear, sensitive, respectful & appropriate communication						
Avoidance of discriminatory language & behaviour						
Comments/ Examples:						

Other Practice Skills						
	VG	G	ОК	W	V W	NA
Ability to gather &relay relevant information accurately & purposefully						
Ability to assess &define problems/needs						
Awareness of social/cultural/material influences on service users						
Ability to make &negotiate realistic plans for intervention						
Ability to carry through planned work &to evaluate it realistically						
Comments/ Examples:						
Comments/ Examples:						
Comments/ Examples:						
Comments/ Examples:						
Comments/ Examples:						
Development Towards Professiona	al Sta	ndar	ds			
	al Star	ndar G	ds OK	W	V	NA
				W	_	NA
Development Towards Professiona  Ability to use supervision constructively to develop				W	_	NA
Development Towards Professiona  Ability to use supervision constructively to develop understanding & skills				W	_	NA
Development Towards Professiona  Ability to use supervision constructively to develop understanding & skills  Constructive &proactive approach to learning  Development of self awareness; ability to reflect on				W	_	NA
Development Towards Professions  Ability to use supervision constructively to develop understanding & skills  Constructive &proactive approach to learning  Development of self awareness; ability to reflect on &handle feelings in practice				W	_	NA
Ability to use supervision constructively to develop understanding & skills  Constructive &proactive approach to learning  Development of self awareness; ability to reflect on &handle feelings in practice  Ability to start assuming a professional role				W	_	NA
Ability to use supervision constructively to develop understanding & skills  Constructive &proactive approach to learning  Development of self awareness; ability to reflect on &handle feelings in practice  Ability to start assuming a professional role				W	_	NA
Development Towards Professiona  Ability to use supervision constructively to develop understanding & skills  Constructive &proactive approach to learning  Development of self awareness; ability to reflect on &handle feelings in practice  Ability to start assuming a professional role				W	_	N

### Summary of Areas in Which Progress Has Been Made

(Issues for further development & specifically for next placement, any special strengths or weakness not already noted. Confirmation that student has/has not reached a standard to merit Pass & is suitable and ready to proceed with social work training.) **Recommendation:** On the basis of placement performance, I recommend / do not recommend (Please cross out what is not relevant) \_\_\_\_\_\_as suitable for and ready to continue social work training? Signed: Date: **Supervisor Comment by Student** I have discussed this report with my supervisor

Signed:

Yes

Date:

No

#### **Appendix 3: BSS SF Placement Log**

All students must complete this log each day of placement, including reading/study days.

You should specify hours on placement each day and the total number of placement hours completed that week. Please provide a brief outline of the work undertaken, indicating if the work was undertaken on-site or off-site.

Students should share this log with their supervisor at each supervision session and forward completed logs to their Cluster Leader every fortnight. It should be attached as an appendix to your Practice Project.

It is recommended that during supervision you plan your on-site and off-site work for the week ahead.

## **Weekly Placement Log**

Student Name	Supervisor	Placement	Cluster Leader	Total Placement Hours

	Date	Hours on Placement	Location Morning	Location Afternoon	Tasks & Outcomes
Monday					• •
Tuesday					• •
Wednesday					• •
Thursday					• •
Friday					• •

Student Signature:
Supervisor Signature
Date:

## **Appendix 4: Student Consent Protocol when Acting as a Service User in Learning Activities**

#### **Purpose**

This document sets out the protocol for obtaining student consent to participate in learning activities where students act as service users on the professional education programme, Bachelor in Social Studies (BSS).

#### Scope

The document applies to all students and academic staff on the programme

#### **Background**

Participation in learning activities, such as role plays, are proven to be an effective learning method for social work students as a means of preparing for social work practice. Academic staff are encouraged to use appropriate learning activities which support the achievement of learning outcomes and students are encouraged to participate in such activities. Consent to participate in such activities is sought from students at the beginning of each academic year and will apply to all learning activities, both in class and practice based, in a given academic year. Students will be supported to fully partake in all learning and assessment activities.

#### **Procedure**

Each student's consent to participate in such activities is sought in writing at the beginning of each academic year.

The student consent form should be submitted to the Course Administrator (link to Consent Form).

A class list indicating each student's consent decision is collated by the Course Administrator and shared with the Year Head and relevant academic staff.

The Year Head will ensure that students are aware of this protocol and explain the reasons for using such learning activities and seeking their consent. The Year Head will encourage students to contact them if they wish to discuss any aspect of consent and may connect the student with support services where relevant.

If students choose to either not give consent or withdraw consent, this may have implications for their learning progression.

Lecturers and course staff will explore the issues impacting on a student's reluctance to engage

with the particular learning activity.

Lecturers and course staff may consider referrals to student supports such as Disability Services, Counselling and or Teaching and Learning supports.

### **Appendix 5: BSS Attendance Policy 2024/25**

Attendance at lectures, tutorials and other teaching inputs is a vital component of a holistic approach to education and professional development. The School of Social Work and Social Policy must ensure that the Bachelor in Social Studies, as an accredited programme, implements a robust attendance policy. Therefore, attendance is monitored on modules which the School is directly responsible for delivering and minimum attendance of 80% is required to pass a module. This is a minimum requirement which allows for absences in the event of significant life events and students should make every effort to attend 100% of all modules. Students who fail to meet the attendance requirement will fail the module and will need to retake it fully, including assessment, to progress.

In cases where a student has a genuine, mitigating and documented unavoidable reason or reasons for missing a lecture, tutorial or other teaching input, the Course Director(s), in conjunction with the relevant lecturer or instructor, <u>may</u> require the student to meet the learning outcomes via an additional piece of written work in lieu of the missed session or sessions. In cases such as this, the Course Director(s) will adjudicate, and the decision of the School will be final.

The BSS Attendance Policy applies to the following SF modules in 2024/25:

Module	Course
SSU22112	Senior Freshman Placement
SSU22070	Social Work Theory and Practice
SSU22041	Inclusive Disability
SSU22101	Introduction to Child Protection
SOU22151	Groupwork
SSU22091	Introduction to Family Law
SSU22092	Psychology for Social Workers

#### **How Attendance is Monitored**

Attendance is monitored using the SEAtS software application (see below). Any student unable to log their attendance at a lecture or tutorial using SEAtS software must instead log their attendance via a sign in sheet available from the lecture at the start or end of the class. It is important that students actively take responsibility for logging attendance and reporting absences.

Roll calls will also form part of attendance monitoring. Any attempt to falsify an attendance record (for example, checking in via SEAtS for a class you did not attend or signing in for a fellow student who was not present) is unacceptable behavior and will constitute a breach of the BSS Course Code of Conduct for students and the ethical code of the social work profession. In circumstances where students are found to have engaged in such behavior, the course committee reserves the right to terminate the students' study for the Bachelor in Social Studies or to introduce penalties, e.g., require the student to repeat a complete year.

#### **SEAtS software**

As noted above, the school utilizes SEAtS software to monitor student attendance at social work lectures. A blue tooth signal device called an iBeacon has been installed in all teaching venues. Students are required to download the latest version of the SEAtS app on their phone and check in on arrival at social work lectures and tutorial. A separate SEAtS user guide is available to all BSS students.

#### **Reporting Absences**

If a student is absent from social work lecture or tutorial, they are obliged to record the reason for this absence via the SEAtS application no later than 24 hours from the missed event. If absent for 3 or more consecutive days, students must provide a medical certificate. In the event students foresee a difficulty with further attendance, they should contact their College Tutor and/or their Year Head to discuss options and supports.

#### **Absences on placement**

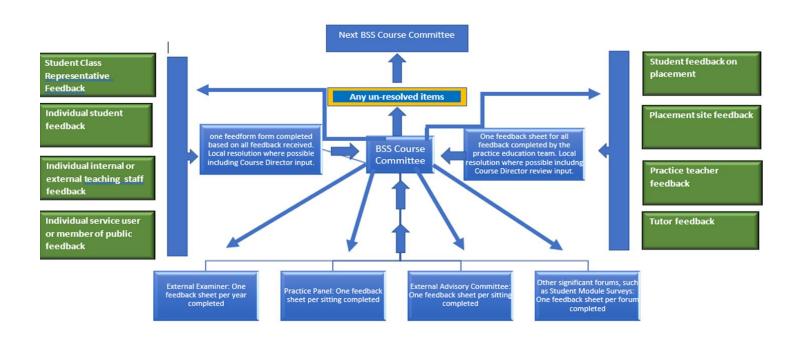
Absences can also occur when students are on practice placement. If the need for an absence from placement arises, the student's first obligation is to their Practice Teacher who must be notified as early as possible on the first day of absence to explain the reason for his/her absence, and, if absences are likely to continue beyond the initial

absence, to give an estimate of probable duration. If absent for 3 or more consecutive days, students must provide a medical certificate to both Practice Teacher and Social Work Tutor.

Absences of 2 or more days must be made up in a purposeful manner and will be negotiated

with the Practice Teacher and the Social Work Tutor. If necessary, students may use some of their Reading Time allotment. If absence seems likely to be prolonged, the student, their practice teacher and their social work tutor should discuss the implications for the continuation of the placement at the earliest possible time.

## **Appendix 6: Feedback Flow Chart**



# **Appendix 7: Feedback Record Response Form**

# **Bachelor in Social Studies Feedback Response Record Form**

Version 1.1.

Form number:	
Date feedback received:	
Origin of feedback:	
Summary of recommendations from	
feedback: *	
Feedback evaluation	
Outcomes	
(i)Actions agreed as a result of feedback	
Evidence of outcomes	
(ii)Any recommendations not deemed	
possible or beneficial to implement and	
rationale	
Name of academic/staff member	
responsible for managing/conducting	
implementation and evaluation:	
Course Committee review of feedback	
date:	
Any further actions identified out of	See feedback evaluation section
Course Committee review:	
Review date:	
Neview date.	

This form and procedure was adopted by the BSS course committee on 19th January 2023. Standing item at BSS Course Committee meeting.